

Town of Yarmouth Accessibility Improvement Survey

**SURVEY RESPONSE REPORT -
SPRING 2025**

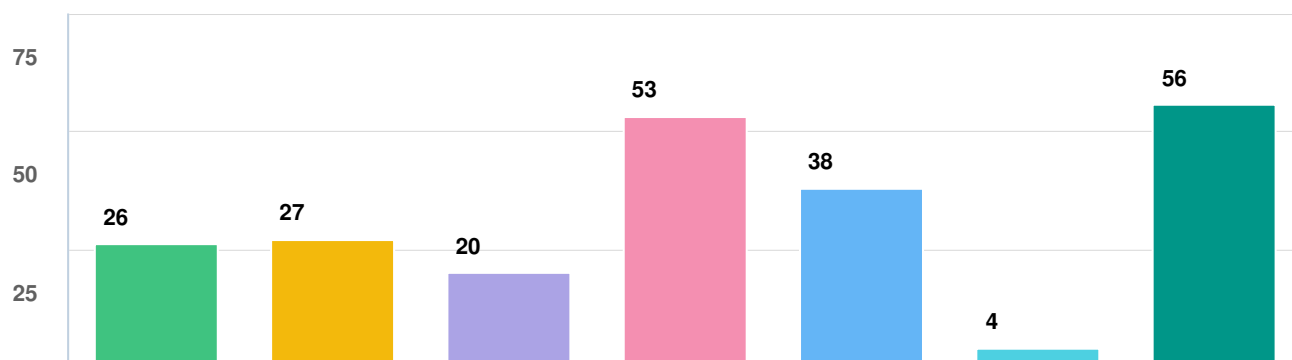
PROJECT NAME:
Accessibility Improvement Survey





SURVEY QUESTIONS

Q1 Please check all that apply to you.



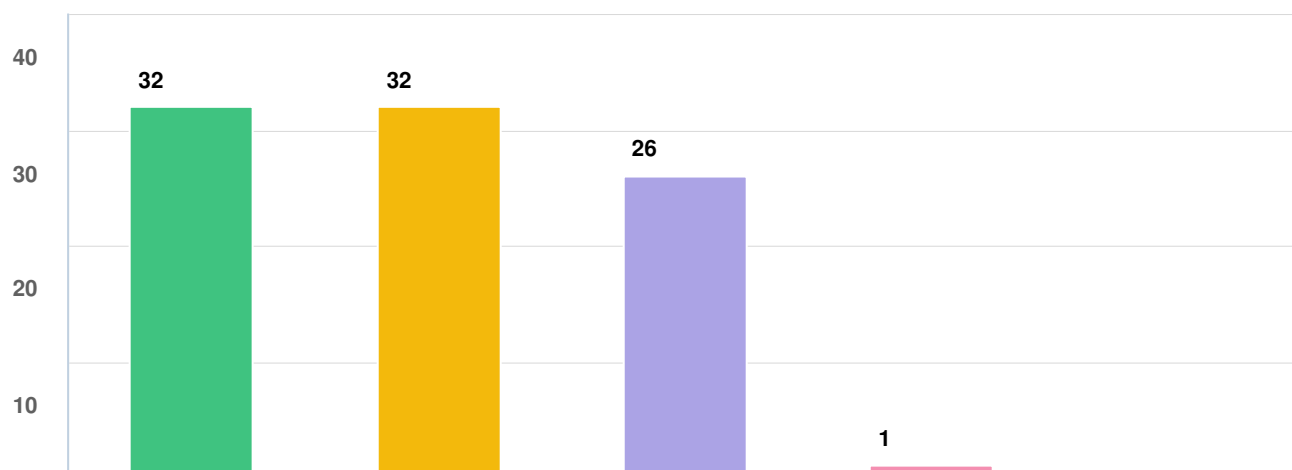
Question options

- A. I am a person with a disability.
- B. I am a family member, friend, or caregiver of a person with a disability.
- C. I am employed or volunteer at an organization that provides services to people with disabilities.
- D. I am a resident of the Town of Yarmouth.
- E. I work in the Town of Yarmouth.
- F. I am a business owner in the Town of Yarmouth.
- G. Accessibility is a topic I am interested in.

Mandatory Question (91 response(s))

Question type: Checkbox Question

Q2 What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.



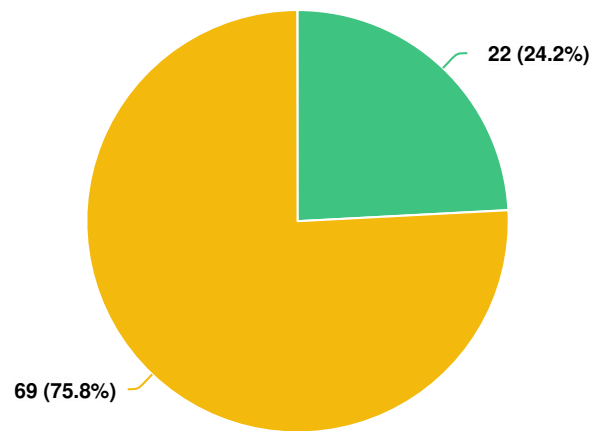
Question options

- 25-44
- 45-64
- 65 and over
- Prefer not to say
- Under 25

Mandatory Question (91 response(s))

Question type: Checkbox Question

Q3 | Have you been unable to take part in a Town of Yarmouth program or activity because of accessibility issues?



Question options

● Yes ● No

Mandatory Question (91 response(s))

Question type: Radio Button Question

Q4 | If you answered "yes" to the last question "Have you been unable to take part in a Town of Yarmouth program or activity because of accessibility issues?", please describe, in as much detail as possible, the situation you were faced with.

Anonymous

1/23/2025 11:09 AM

Sidewalks are unreal ,transportation hard

Anonymous

1/23/2025 07:16 PM

Can't walk very far!

Anonymous

1/23/2025 07:44 PM

My husband is a member of a service club in the town but does not have accessibility to their building

Anonymous

1/23/2025 09:42 PM

My accessibility issues concern parking which never seems to get fixed. Why did the town pay for an outside opinion on this years ago and not act on it? Why is there not a tiered parking lots that the town could be making money on. I hate going into town for anything because it's just too hard to find parking.

Anonymous

1/23/2025 10:55 PM

Parking. Time limits on parking. Lack of parking on Main Street

Anonymous

1/25/2025 09:14 PM

It is often difficult or tricky to get around without proper access to stores and even the sidewalks around the strip mall. For example if walking from Canadian Tire to Reitmans there is not a ramp for walkers nor wheelchairs, instead people either have to "lift" the wheeled assist on the the sidewalk are walk in traffic and between vehicles to access the ramps. Yarmouth Transit is doing a wonderful job with accessibility with the exception of benches and shelters for transit passengers to await bus arrival, especially at Canadian Tire and Alma Street (Jim MacLeod Park)

Anonymous

1/26/2025 06:54 PM

The focus on accessibility seems to be limited to those with ambulatory needs and children, neglecting a population of adults with invisible disabilities and sensory differences. Such as unnecessarily loud music and bright lights in public buildings.

Anonymous

1/27/2025 07:23 PM

My Accessibilities are different sometimes my ability to take part is based on type of even and weather. Not just mobility

Anonymous

1/28/2025 07:58 AM

Damn streets are so full of bumps and potholes that I cannot take the chance of ruining my vehicle to go downtown.

Anonymous

1/28/2025 10:44 PM

I am a wheelchair user, many places & events are not accessible or safe for me.

Anonymous

1/29/2025 04:34 PM

Walking on Water Street. During Seafest and other activities - the bricks do not allow for my spouse's wheelchair. Basically all the events and programs that take place on Water Street - we can't go. The Mall - only has one set of accessible doors. There are only power doors at the middle entrance.

Anonymous

1/29/2025 05:36 PM

Lack of parking for vehicles large enough to be accessible, parking spaces are too small for larger work vehicles which leaves either very distant parking or parking that leaves a vehicle illegally parked

Anonymous

1/30/2025 07:37 AM

The beaches are not accessible in a wheelchair. There are many doorways not wide enough for a wheelchair

Anonymous

1/30/2025 09:57 AM

Wheelchairs are not able to be pushed on sidewalks with bricks on Water street.

Anonymous

1/30/2025 12:24 PM

Unable to maneuver my wheelchair in the Farmers market. Hard to access some businesses on water st. Really hard to roll over those cobblestones, it hurts my body.

Anonymous

1/31/2025 05:54 AM

Entry to places with a wheelchair too difficult. Bumps or gaps on ramps or ramps too steep - even at the hospital!! Entry to the pool basically impossible.

Anonymous

1/31/2025 12:18 PM

ASL interpretation

Anonymous

2/01/2025 09:52 AM

But so much an activity, but just getting around Yarmouth. I'm in a wheelchair, completely independent. But, parking on Main Street, which is fine, BUT, going from one block to the other, almost IMPOSSIBLE. The curb cuts have a ridiculous angle, many holes or uneven tops or bottoms. I've been in a wheelchair, die to a car accident, for 34 years. So these things aren't new to me. Getting on

or off the curbs beside of bank of Montreal. Years ago, i had been complaining about these cuts in front of the bank, across from where Jake's used to be. I fell out of my chair. Within DAYS, they had Lafarge there, making a smooth transition on THAT curb. So I'm guessing you're only going to fix them as needed. That curb was fine PERFECTLY for wheelchairs, denotes with canned, baby strollers, and so on. Please get someone to go look at it and follow suit on ALL of them. End of rant

Anonymous

2/02/2025 10:34 AM

I have mobility issues and I cannot attend events and meetings that do not have chairs (I cannot stand for any length of time)

Anonymous

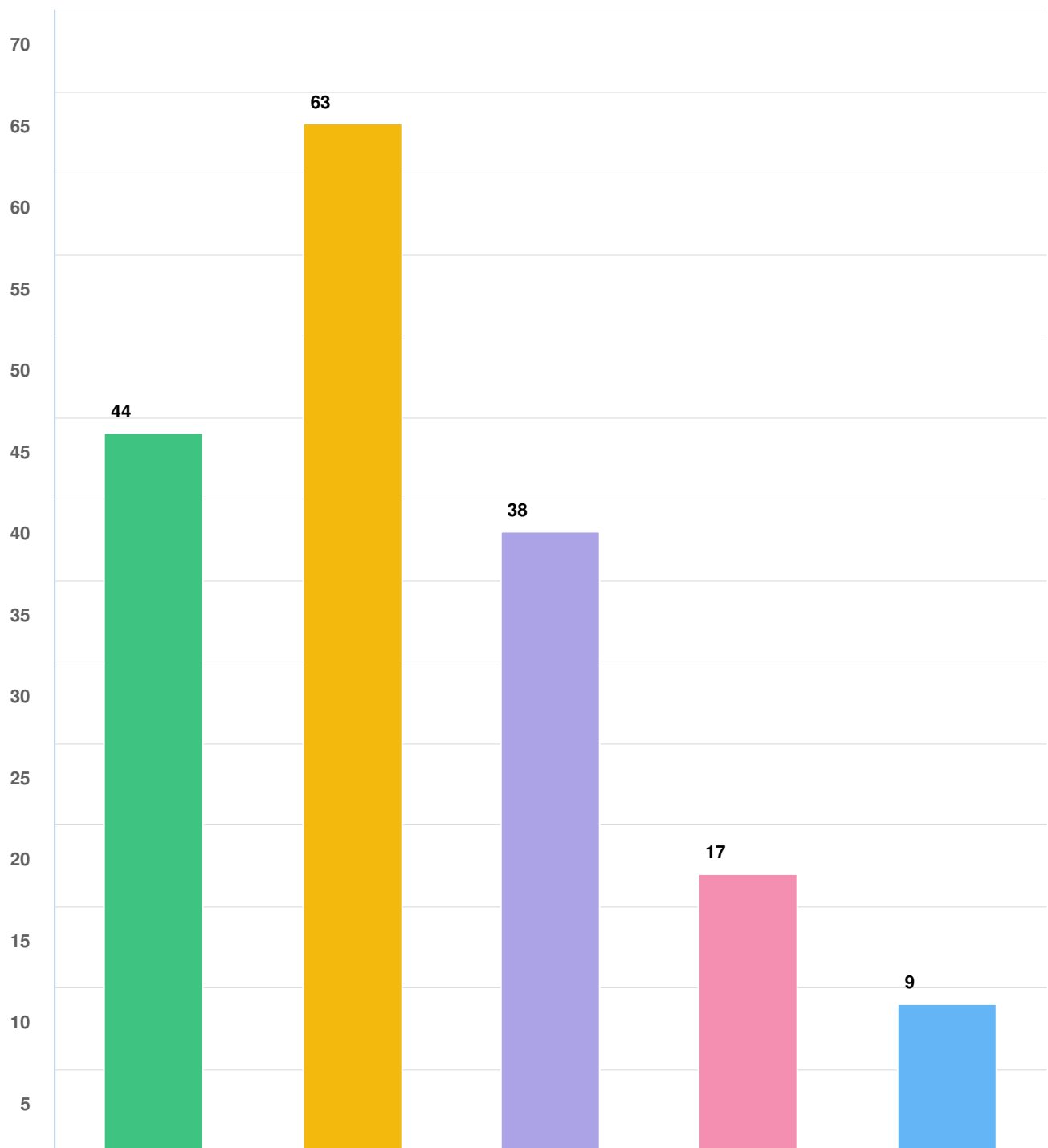
2/07/2025 07:31 AM

Snow pliéed along the road, especially downtown and on water street and we could not get to the business we wanted to go to.

Optional question (20 response(s), 71 skipped)

Question type: Essay Question

Q5 In your opinion, which two areas should we prioritize for improving accessibility?



Question options

- Public Buildings ● Sidewalks & Multi-purpose Trails ● Parks & Recreational Areas ● Public Transit Stops
● Other

Mandatory Question (91 response(s))

Question type: Checkbox Question

Q6 | If you answered "other" as an area for improving accessibility in the last question "In your opinion, which two areas should we prioritize for improving accessibility?", what would that area(s) be?

Anonymous

1/23/2025 09:42 PM

Remove those little houses on the corners on Main Street. They block view for oncoming traffic from side roads and they don't fit the nature of this town.

Anonymous

1/27/2025 07:23 PM

More snow removal once you get it to the side of the road you still have to get in and out of the car, with snow bank from plowing / shoveling

Anonymous

1/28/2025 07:58 AM

Streets and roads outside of the downtown, downtown is so messed up that only an idiot would allow that to be done.

Anonymous

1/29/2025 05:36 PM

Again parking is a huge issue, even locals driving larger vehicles are limited on where they try and shop during town business hours, walking distances to a store is not accommodating for disabled OR persons who are not challenged at all, I drive a 3/4 ton truck due to my business, try parking that anywhere in the town during business hours

Anonymous

1/30/2025 06:13 PM

I work with youth with special needs. Many of them non verbal and difficult to take to social gatherings/functions.

Anonymous

2/01/2025 06:20 AM

Assisting small businesses (especially downtown historic buildings) to improve access.

Anonymous

2/01/2025 09:52 AM

Sidewalks as i discussed before. Entrances to sites on main Street. I made mention to two places about it, while they were renovating, and told no. So now we refuse to deal with their business.

Anonymous

2/05/2025 04:37 PM

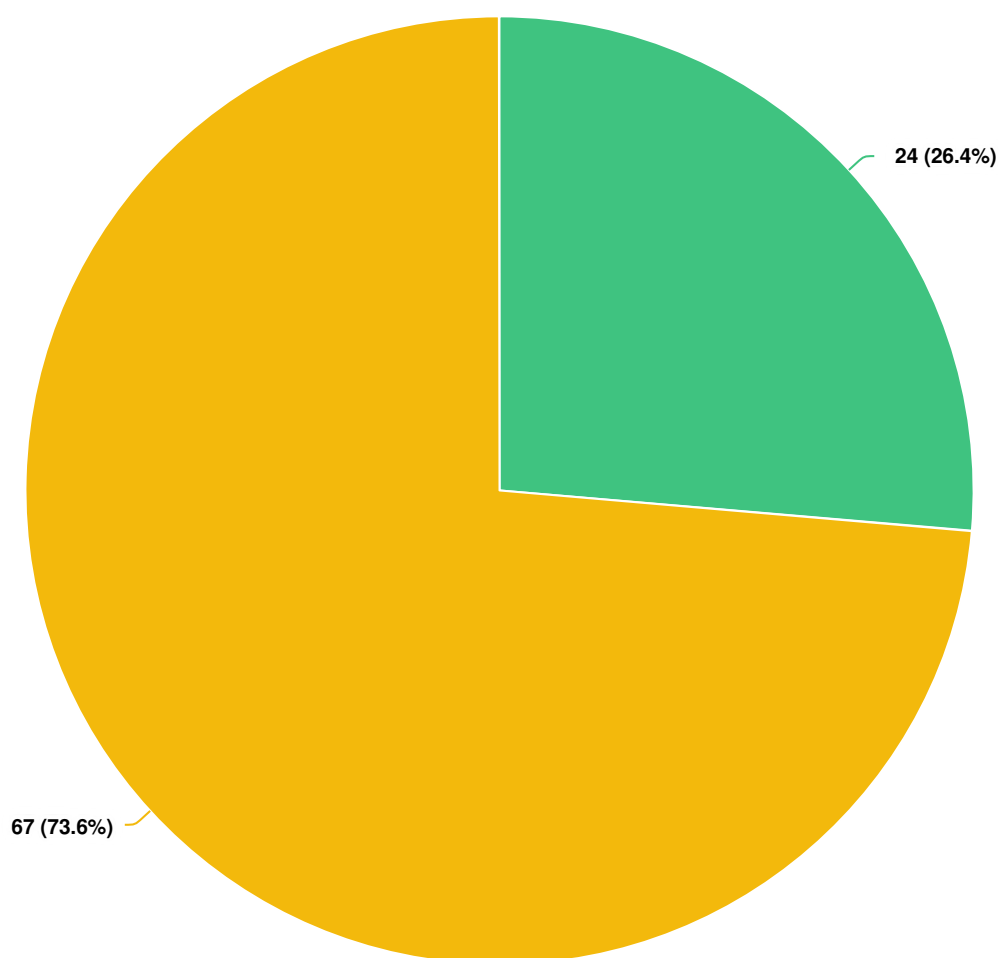
Our post office,

Optional question (8 response(s), 83 skipped)

Question type: Essay Question

Q7 | Have you experienced barriers accessing town services, buildings, or facilities?

Examples: using transit services, finding information online, accessing in-person services, accessing printed materials



Question options

☒ Yes ☐ No

Mandatory Question (91 response(s))

Question type: Radio Button Question

Q8 | If you answered "yes" to the last question "Have you experienced barriers accessing town services, buildings, or facilities?", please tell us about those barriers?

Anonymous

1/23/2025 11:09 AM

Automatic door not working

Anonymous

1/23/2025 07:44 PM

Not enough handicapped parking in the bank areas

Anonymous

1/23/2025 09:42 PM

Again, parking! I know you're trying to aim for handicapped issues, but if one can't even park on Main street the rest is null and void.

Anonymous

1/24/2025 09:15 AM

Milo should be a priority, it needs a whole new building.

Anonymous

1/25/2025 09:14 PM

It's most frustrating that when there are delays or out-of-service times, this information tends only to be found in facebook, and the Alerts App (came across this by accident one day) NOT the Transit website nor the town's webpage. As not all can afford internet and cable, this limits access to many services, not just transit. It would be nice (not sure if fiscally doable or responsible) if the bus could have extended hours which would assist citizens with limited transportation options to attend movies, evening/adult learning or special interests events. Or perhaps have more events/ classes such as , photography, self-defence and the like spread out across the town and municipality. Transit often ends before the sessions are over.

Anonymous

1/26/2025 06:54 PM

Unnecessarily loud music and bright space. Overly complicated forms and documents to access services.

Anonymous

1/28/2025 07:58 AM

Not enough parking spaces, mostly because they screwed up the downtown.

Anonymous

1/28/2025 10:44 PM

Many places don't have ramps or accessible washrooms.

Anonymous

1/29/2025 10:09 AM

I'm fairly new to town and trying to find information about services has been difficult. Ie: where and how to get childrens vaccinations. After surgery I went to the canada post building and had to go upstairs but the elevator was out

Anonymous

1/29/2025 04:49 PM

I bike around town and the lack of bike infrastructure makes difficult to get to places safely. I do not have a car so I am grateful whenever the multi use trails are expanded.

Anonymous

1/29/2025 05:36 PM

Please refer to other answers about parking

Anonymous

1/29/2025 06:04 PM

When with elderly grandparents I've encountered limited disability parking and accesses to the elevators

Anonymous

1/29/2025 06:05 PM

Getting in side walk after parking

Anonymous

1/29/2025 09:56 PM

I answered yes so that I can comment - I work with people who are living with disability and/or disadvantages. They regularly comment the lack of bus shelters at bus stops ~ this is a huge disadvantage to those using the transit services

Anonymous

1/30/2025 07:37 AM

Doorways not being wide enough to accommodate wheelchair users

Anonymous

1/30/2025 08:50 AM

Getting into some buildings such as Every Blooming thing but also the sidewalks down on water street are terrible to pass over in a wheelchair. Many buildings have step in or lips in the doorway that make it not accessible in a chair or very difficult. Not having auto open doors has also been a challenge.

Anonymous

1/30/2025 12:24 PM

The smallest lip in a doorway or sidewalk can be challenging to get over.

Anonymous

1/30/2025 06:13 PM

My main concern is the hospital. I have tried to take clients to the OPD and have called to explain their needs, some would be too aggressive and unable to wait in the main lobby, putting their staff, themselves, hospital staff and the public at risk of getting hurt. They are unable and unwilling to even talk about ways to get them seen and express that there are no special circumstances. This had left to people in care being unable to safely access medical services. Other services are schools. Some students have extraordinary needs and are living in seclusion because there is not enough effort to have them safety integrated with others. We are also in desperate need of

a child psychologist, and other medical professionals who can work with these challenging individuals.

Anonymous

2/01/2025 06:20 AM

Online info can be hard to locate, even when you are tech savvy and know what you are looking for.

Anonymous

2/01/2025 09:52 AM

Entering the furniture store, across from McDonald's. Years ago, when they were renovating their front, i asked them if they could put a ramp, going skiing the building, for chairs to access the store. They said no, town bylaws. I'd have to go out back in the delivery area and they'd show me there. They list my business. Bylaw?? Jakes had a nice ramp, the Cafe across almost across from Bank of Montreal, wonderful ramp, along side of building, The Shanty, ramp along side of building???

Anonymous

2/03/2025 08:40 AM

The snow on top of curbs. Hard to get out of cars onto sidewalk. Very easy to lose balance even for people without disabilities.

Anonymous

2/03/2025 01:37 PM

not much info. about anything in this town

Anonymous

2/05/2025 04:37 PM

Post office. I really don't go out much.

Anonymous

2/05/2025 06:53 PM

My husband is in a wheelchair. The handicap parking spots on Main St. or the side streets are not made so he can get out of the car & up in his wheelchair.

Optional question (24 response(s), 67 skipped)

Question type: Essay Question

Q9 | What aspects of Town of Yarmouth services, buildings, or facilities do you feel are already working well for accessibility?

mikecarter1971

1/22/2025 04:08 PM

website provides an accessibility tool, town hall is accessible

Anonymous

1/23/2025 03:52 PM

Entrances and elevators, availability of online and after-hours services

Anonymous

1/23/2025 05:40 PM

Town Hall, bus transport

Anonymous

1/23/2025 07:16 PM

CIBC bank.

Anonymous

1/23/2025 07:44 PM

Most of the town service areas are good but not some stores and restaurants

Anonymous

1/23/2025 09:42 PM

None as long as parking is an issue.

Anonymous

1/23/2025 10:55 PM

There are some ramps. Some shops do not have ramps. Steps can be difficult.

Anonymous

1/24/2025 09:15 AM

Multi-Purpose trails are great, but look into fixing Lake Milo Boat House.

Anonymous

1/24/2025 10:55 AM

I feel the Town is maintaining an appropriately keen focus on keeping facilities accessible. The Town has a large population of seniors, both resident and visitor.

Anonymous

1/24/2025 11:19 AM

entrances

Anonymous

1/25/2025 07:30 AM

The expansion of the multi-purpose trails is amazing

Anonymous

1/26/2025 06:54 PM

Good parking and snow clearing has been excellent. Low sensory days at some facilities.

Anonymous

1/27/2025 11:40 AM

Barrier free washrooms at Mariners Centre - elevators and accessible parking

Anonymous

1/27/2025 07:23 PM

That face that its beening looked at and for the most part are willing to consider change if something was not working for all.

Anonymous

1/28/2025 07:58 AM

none.

Anonymous

1/28/2025 10:44 PM

The new sidewalks & pedestrian crosswalks on Starrs Rd.

Anonymous

1/29/2025 04:20 PM

Elevators

Anonymous

1/29/2025 04:49 PM

I like the multi use trails and hope for more trails in the future.

Anonymous

1/29/2025 05:05 PM

The town meeting minutes being available in HTML that link to relevant documents and jumps to time stamps is such a splendid system and I applaud whoever developed that because it allows me to stay abreast on things happening within the municipal government easily. The trails across town have improved access to businesses and areas of the town that I would have not otherwise been able to get to easily. I do not own a vehicle, I predominantly walk and bike. Before the opening of the trail along Starrs Road, I did not frequent those businesses as much as I do now.

Anonymous

1/29/2025 05:29 PM

Dont know

Anonymous

1/29/2025 05:36 PM

Working well ? None are working well. People are trying to adapt to what they're given

Anonymous

1/29/2025 06:10 PM

sidewalks seem accessible for the most part

Anonymous

1/29/2025 07:07 PM

Provincial Buildings; Mall;

Anonymous

1/29/2025 07:59 PM

Town bus, crosswalks

Hollydun

1/29/2025 08:03 PM

Transit

Anonymous

1/30/2025 07:12 AM

I find that the town and business are doing very well with accessibility. There is one gas station I noticed has parking for disabled people, however I person in a wheelchair could not access the building

because they have blocked their area to the door.

Anonymous

1/30/2025 07:37 AM

Town Hall, Mariners Center, Sidewalks and Trails

Anonymous

1/30/2025 09:18 AM

businesses have accessibility doors and entrances, sidewalks downtown are accessible

Anonymous

1/30/2025 09:57 AM

Court House, Town Hall, Some Banks

Anonymous

1/30/2025 11:16 AM

Sidewalks, automatic doors in some buildings, ramps

Anonymous

1/31/2025 05:54 AM

New construction better. Internet can help those capable of navigating

Anonymous

1/31/2025 12:18 PM

I have not experienced any

Anonymous

1/31/2025 01:03 PM

all could have improvements

Anonymous

1/31/2025 01:32 PM

Wheelchair accessible public buildings & parks

Anonymous

2/01/2025 06:20 AM

Unknown

Anonymous

2/01/2025 09:52 AM

Jake's, the Shanty town hall, phama save, New Century, Greco. You get the idea

Anonymous

2/01/2025 02:17 PM

Town hall, the Yarmouth Hospital

Anonymous

2/02/2025 10:34 AM

Town Hall works well. Also the rec centre in Hebron.

Kburley

2/02/2025 04:02 PM

some of the municipal buildings and the retail areas of Starrs Road work ok

Anonymous

2/02/2025 10:05 PM

Stores and malls are doing great but the doors at the east end near Sobeys do not always work or they open very slowly when you press the button.

Anonymous

2/03/2025 08:40 AM

The drug stores.

Anonymous

2/03/2025 05:05 PM

The new construction on Starr's Road is very accessible and looks great. I am excited to see the accessibility features at the new Mariners Centre.

Anonymous

2/03/2025 05:51 PM

Not sure (I'm sometimes accused of being a hermit) BUT whenever I need help, either someone has already put assistive devices in place (pushbutton doors, etc.) or there's another human offering their help.

Anonymous

2/04/2025 09:07 AM

Most sidewalks

Anonymous

2/07/2025 07:31 AM

Other than snow removal the town has done a good job removing barriers for handicapped people.

Optional question (45 response(s), 46 skipped)

Question type: Essay Question

Q10 | Are there examples of successful accessibility practices from other places where you have lived, worked or visited? Please share examples.

mikecarter1971

1/22/2025 04:08 PM

n/a

Anonymous

1/22/2025 04:25 PM

NA

Anonymous

1/23/2025 03:52 PM

More public parks and free spaces to hang out

Anonymous

1/23/2025 09:42 PM

Tiered parking! There is room for this in town.

Anonymous

1/24/2025 09:15 AM

More universal signage, more maps showing places to walk.

Anonymous

1/24/2025 10:55 AM

None come to mind.

Anonymous

1/24/2025 11:19 AM

accessible service counters at recreation facilities, accessible playground surfaces and apparatus, washrooms, interior door openers, elevators that are positioned and designed to preserve dignity (not like the YMCA or Killam building),

Anonymous

1/25/2025 09:14 PM

It is understood that by law, all businesses in HRM should by now be accessible — at least one entrance, washrooms and aisles be accessible. There are so many buildings and businesses that are not accessible. There's even a coffee shop which has an accessible entrance in the back as well as front; however, if someone with accessible issues uses that entrance, they can neither pay for nor place an order as stairs separate the accessible seats from the back to where orders are placed. The front part of this establishment is often poorly lit or has lots of commotion.

Anonymous

1/26/2025 06:54 PM

Wider aisles in grocery stores Education of workers and the public on how to interact with service dogs.

Anonymous

1/27/2025 07:23 PM

No Continue that work its doing, adopt, educate and promote.

Anonymous

1/29/2025 04:20 PM

Accessible washrooms

Anonymous

1/29/2025 04:34 PM

Wide paved multi use pathways. The halifax waterfront is not crowded with trees that make it impossible to walk shoulder to shoulder with others like our water street sidewalks. Accessing Frost Park is not like any other park that we attend. We can go to public gardens easily. There is no way around frost park. Water street is a great example of not thinking of wheelchairs. I have to push my spouse over two blocks to get to a crosswalk and then the sidewalk is not wide enough and so terribly uneven that we can't walk to the car.

Anonymous

1/29/2025 05:05 PM

Bike lanes without physical barriers risk becoming glorified parking spaces; in other places that have some sort of physical barrier

between the road and the bike lane, it makes bikers feel safer when using such bike lanes. Moving towards denser zoning (residential and commercial) will help cut down on how much infrastructure is needed to be maintained. It will reduce commute distances so that resources can be focused on a smaller area.

Anonymous

1/29/2025 05:13 PM

Dedicated accessible stopping/offloading persons in wheelchairs.

Anonymous

1/29/2025 05:36 PM

Large parking areas well thought out for BUSY times

Anonymous

1/29/2025 07:59 PM

All public buildings have accessible door openers - victoria.

Hollydun

1/29/2025 08:03 PM

Trails connecting major components of the town

Anonymous

1/29/2025 09:56 PM

There are no automatic doors at the yarmouth mall (except for Sobeys) This is a huge hindrance/obstacle for people with mobility difficulties

Anonymous

1/30/2025 07:12 AM

No

Anonymous

1/30/2025 07:37 AM

Love to see wheelchairs access to the parks and beaches as they are one of the benefits of living here

Anonymous

1/30/2025 09:18 AM

the new sidewalks with no cracks are great and easy for bikes, strollers and wheelchairs

Anonymous

1/30/2025 10:06 AM

Wolfville has accessible sidewalks around the town

Anonymous

1/30/2025 11:16 AM

Anonymous

1/31/2025 12:18 PM

Yes. We moved from Halifax.

Anonymous
1/31/2025 01:03 PM
better options for automatic doors...by sensor not pressing a button.
larger spaces

Anonymous
1/31/2025 01:32 PM
Better parking facilities

Anonymous
2/01/2025 09:52 AM
Places in many cities or other countries. They make accessibility be on top of their requirements, if a store or business does renovations.

Anonymous
2/02/2025 10:34 AM
Better sidewalks and trails.

Kburley
2/02/2025 04:02 PM
Sure, Toronto uses non profits to support ramps for buildings to improved accesseibility

Anonymous
2/03/2025 05:51 PM
In Charlottetown, snow on the main streets is ploughed TO THE MIDDLE of the street. Then a backhoe [?] scoops the snow up from the middle of the street and drops it into a following dump truck. The result is curbs that are much clearer of the mini mountains that make it so difficult to get out of, or into, a car that is parked along the street AND stops some of the damage to the doors of vehicles that need to be opened on the sidewalk side of the car. Some of the residential streets receive the same treatment but I don't know how they choose which ones to clear in this way. I have seen seniors' boarding residences on side streets that are cleared this way. Too many of the businesses in Yarmouth do not clear the snow or slush from the sidewalk in front of their business. The Town sidewalk plow driver does a really good job of making the sidewalks safe to walk on. But the businesses should also do their part. Perhaps there could be an accessibility "star" posted on the doors of businesses that clear hazards caused when weather makes sidewalks a challenge.

Anonymous
2/04/2025 09:07 AM
Railings for climbing stairs at hockey rinks

Optional question (31 response(s), 60 skipped)

Question type: Essay Question

Q11 | What specific improvements would you suggest for Town of Yarmouth programs and services?

mikecarter1971

1/22/2025 04:08 PM

Focus on making sidewalks and trails accessible - add more active living trails throughout town as they are fully accessible.

Anonymous

1/23/2025 11:09 AM

Access to playground parks better smooth driving a scooter or wheelchair

Anonymous

1/23/2025 11:47 AM

Continued planning for side walk and public space accessibility.

Anonymous

1/23/2025 03:52 PM

Improve access to facilities and services for residents — the town owns many derelict buildings that could be public spaces

Anonymous

1/23/2025 04:03 PM

I would like access to accessibility planning information to know what modifications would benefit my place of employment, so that I can bring forward useful suggestions

Anonymous

1/23/2025 07:16 PM

Get rid of those steel half buildings blocking the cross walks. Can't see a car coming. No one goes the speed limit of 30. Someone is going to get killed. Put them on the water front where they belong.

Anonymous

1/23/2025 07:44 PM

More handicap parking on Main Street between Cliff and Grand Sreeets

Anonymous

1/23/2025 09:42 PM

Maybe more services should be out on Starrs Road across from the mall since getting to the dentist and the bank is near impossible due to lack of PARKING!!!

Anonymous

1/23/2025 10:55 PM

Parking. More parking close to the shops on Main Street. Free parking. No time limits

Anonymous

1/23/2025 11:13 PM

ASL interpretation

Anonymous

1/24/2025 10:55 AM

I have a possible idea for Town Transit---introduce an element of guided tour and town history.

Anonymous

1/24/2025 11:19 AM

The Town needs staff with accessibility needs involved in design. Has anyone with an accessibility need been involved in MCE design, or

are experts checking boxes.

Anonymous

1/25/2025 07:30 AM

Enhanced access to business buildings would be great. A grant to improve access might work--while most buildings have access ramps, not all have door opening devices, which is needed if a disabled person is alone and has no one to open a door for them.

Anonymous

1/25/2025 09:14 PM

More recreation and self-interest programs throughout the area that safe and reliable transportation system has access to

Anonymous

1/27/2025 06:04 AM

Just to consider amputees while thinking about access

Anonymous

1/27/2025 11:40 AM

paved walkways in parks and playgrounds

Anonymous

1/27/2025 07:23 PM

Understand that not all accessibilities are seen or mobility issue, that accessibilities is more then wheelchairs and hearing aids. We might not be able to find solutions to them all but by being aware we can make sure everyone has a voice.

Anonymous

1/28/2025 07:58 AM

Fire the idiots in charge and hire some sensible people.

Anonymous

1/28/2025 10:44 PM

Make them physically accessible & inclusive. Remove financial barriers for low income people.

Anonymous

1/29/2025 10:09 AM

Door buttons that aren't right up at the door. Thresholds that are flush with the ground. Elevator maintenance. More options for hearing impaired. It's difficult to understand ppl with a mask on behind plexiglass

Anonymous

1/29/2025 04:20 PM

More accessible washrooms. Even when the washrooms are accessible by elevator, or on a main level, often the washroom is too small for wheelchair access, or the door too heavy to open.

Anonymous

1/29/2025 04:30 PM

Mariners on Main is very difficult to access for anyone with mobility issues. Parking /curbs are a big problem in the downtown district.

Anonymous

1/29/2025 04:34 PM

remove a row of parking on water street and make an accessible pedestrian walkway or sidewalk - remove the bricks and the trees that make our sidewalks tripping hazards to the running groups. The local running club runs on the roads and weaves in and out of traffic as well as atv traffic as opposed to using the sidewalks due to their poor state. We have a tourism lens without having a waterfront that is accessible to walkers or wheelers

Anonymous

1/29/2025 04:49 PM

More bike infrastructure.

Anonymous

1/29/2025 05:05 PM

On Main street, some of the decorations along the edge of the sidewalk obscure drivers' visibility of pedestrians trying to cross the street. I would recommend protruding the sidewalk into the road to make it easier for cars to see pedestrians trying to cross (assuming that doesn't impede on 2 way traffic). It also doubles as a traffic calming measure so that cars don't feel like they can blitz through main street at high speeds.

Anonymous

1/29/2025 05:13 PM

Enforcement of existing stopping/parking regulations regarding accessible access locations. Better clearing or enforcement of regulations regarding sidewalk snow banks that are created when Main Street is plowed.

Anonymous

1/29/2025 05:36 PM

Parking. Even mariners centre doesn't have enough parking

Anonymous

1/29/2025 05:42 PM

Water St sidewalks are bumpy and uneven. Cross walks on main should be illuminated it's hard to see people wanting to cross at night or during bad weather

Anonymous

1/29/2025 06:04 PM

Entrances to buildings Parking Access to elevators Access to handles or railings

Anonymous

1/29/2025 06:05 PM

Better side walks for wheel chairs

Anonymous

1/29/2025 07:07 PM

More crosswalks

Anonymous

Ramps replacing stairs in frost park.

1/29/2025 07:59 PM

Hollydun

1/29/2025 08:03 PM

Bike lanes incorporated into planning

Anonymous

1/30/2025 07:12 AM

I am finding improvement are being done

Anonymous

1/30/2025 07:37 AM

Wider doorways

Anonymous

1/30/2025 08:55 AM

I don't think that the services are the problem when it comes to Accessibility in the Town of Yarmouth - I believe that the problems lay within infrastructure If you were to widen sidewalks on the waterfront and remove the wooden boardwalk that connects the sidewalks on water street it would make it more accessible, The Maud Lewis Trail is beautiful however it lacks lighting. Beacon Park has a wheelchair swing but lacks the ability to get there.

Anonymous

1/30/2025 09:57 AM

Wider sidewalks, paved not brick, low curbs at corners

Anonymous

1/30/2025 10:06 AM

Wider sidewalks on water street

Anonymous

1/30/2025 11:16 AM

Provision of sign language interpreters for town meetings or for groups in town to access.

Anonymous

1/30/2025 12:24 PM

Redo Water St sidewalks, they are next to impossible to roll over. Main St sidewalks, where they cross a side street, are too high. My foot pedals always scrape. Ensuring automatic doors are functioning properly. I have an arm injury because the one at my old apartment building closed prematurely on me.

Anonymous

1/30/2025 06:13 PM

There are so many small option homes. Talk to management and staff about what is needed. Youth activities for special needs clients, teachers and professionals who can assist with improving the quality of life for these individuals. Listening to the actual caretakers for these people. Definitely a different option for OPD and other medical appointments.

Anonymous

1/31/2025 05:54 AM

Internet not good for everyone. Have someone who can help folks not able to use online services.

Anonymous

1/31/2025 12:18 PM

Access to ASL interpretation.

Anonymous

1/31/2025 01:32 PM

Paper copies of important activities/events/ notices, delivered to seniors. Online ads are great for the environment & more cost effective but the majority of seniors aren't computer literate & don't have social media

Anonymous

2/01/2025 02:17 PM

There should be easy access for seniors!! Any new seniors buildings should not have stairs, it should be all ground floor apartments. I have been a senior for a few years and appreciate ground floor places!

Anonymous

2/02/2025 10:34 AM

More programs for seniors with mobility problems, especially indoor ones. Better communicating (not everyone finds out from Facebook)

Kburley

2/02/2025 04:02 PM

well I have not seen tactile plates, high visibility tape at stairs, lights for pedestrian crossings not at lights, or adequate wheelchair parking

Anonymous

2/02/2025 10:05 PM

The bus shelter at Jim McLeod square needs to get the roof finished as 3/4 of it is missing. You get soaked if you sit and wait for the bus. I brought this up before but nothing was done. The sidewalk next to Aidens place needs to be fixed as it has a big bump when you go over it.

Anonymous

2/03/2025 01:37 PM

fix streets instead of these stupid bump outs they get in everyone's way

Anonymous

2/03/2025 05:05 PM

Entrances into Town buildings could be more accessible. The public rest rooms at Town Hall are not fully accessible.

Anonymous

2/03/2025 05:51 PM

I am continually impressed by the Town's ways to involve residents in projects and programs. I have no suggestions at this time.

Anonymous

2/04/2025 09:07 AM

Make all stores accessible - provide grants to assist small businesses in making this happen.

Anonymous

2/06/2025 01:42 AM

Having the town bus go onto water street. The hill from Main Street to water street is steep and challenging for those with accessibility needs.

Anonymous

2/07/2025 07:31 AM

Remove snow from sides of roads in down town areas

Anonymous

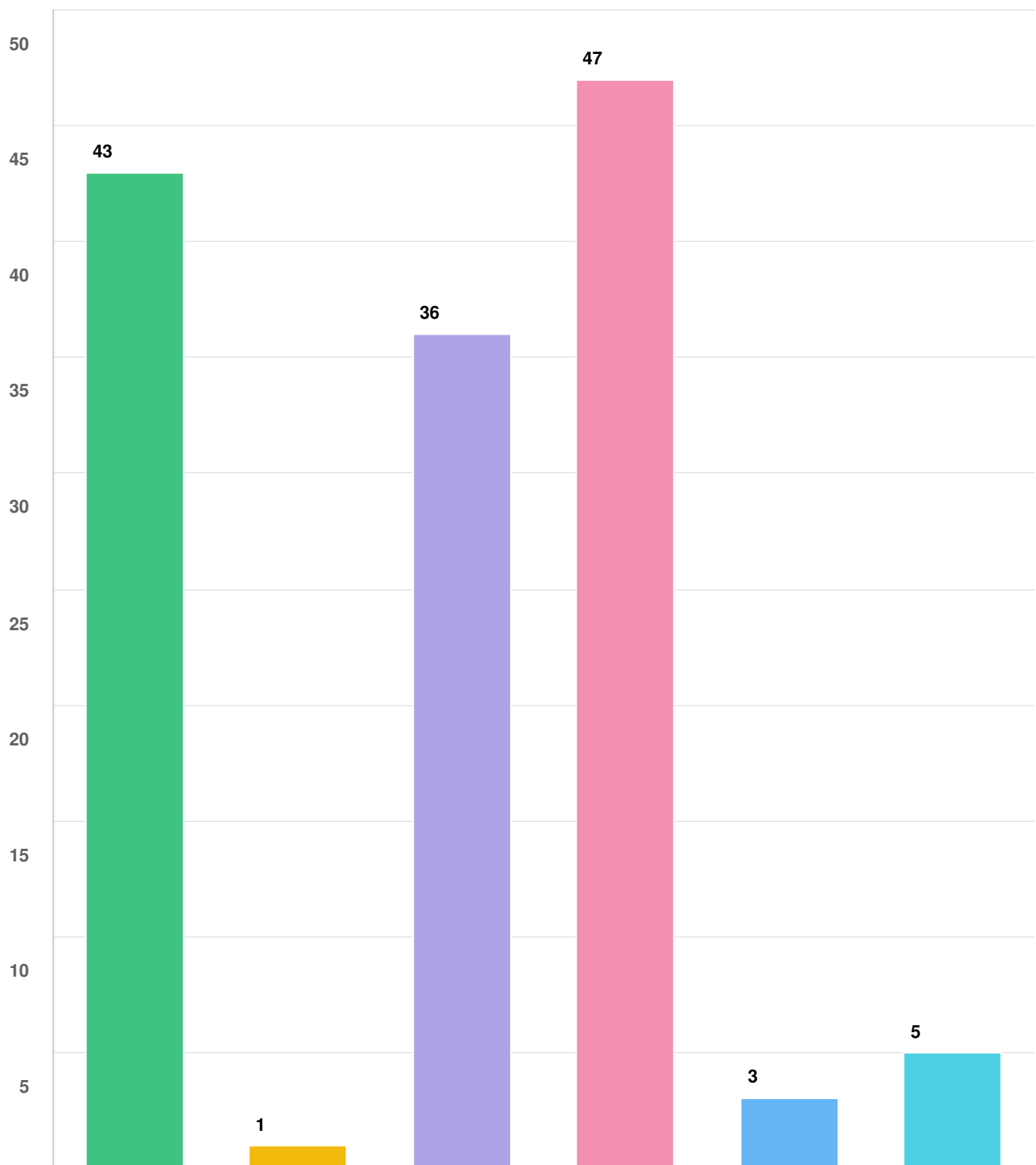
2/10/2025 03:59 PM

Take the bricks out of the sidewalks and have all buildings have automatic doors openings that work.

Optional question (55 response(s), 36 skipped)

Question type: Essay Question

Q12 How do you prefer to receive information about accessible services and programs?



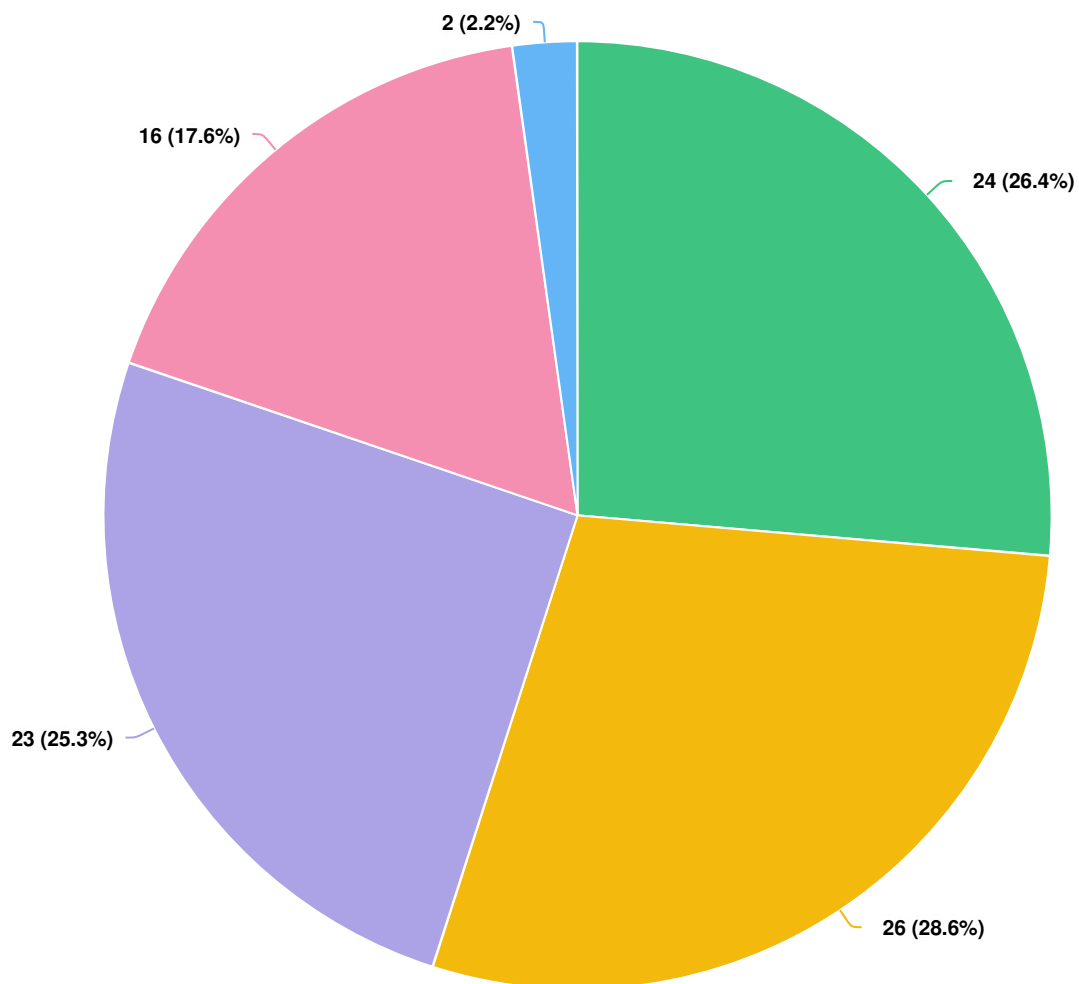
Question options

● Email ● Phone ● Website ● Social Media (e.g. Facebook) ● In-Person ● Other (please specify)

Optional question (89 response(s), 2 skipped)

Question type: Checkbox Question

Q13 | How often do you use town services or facilities?



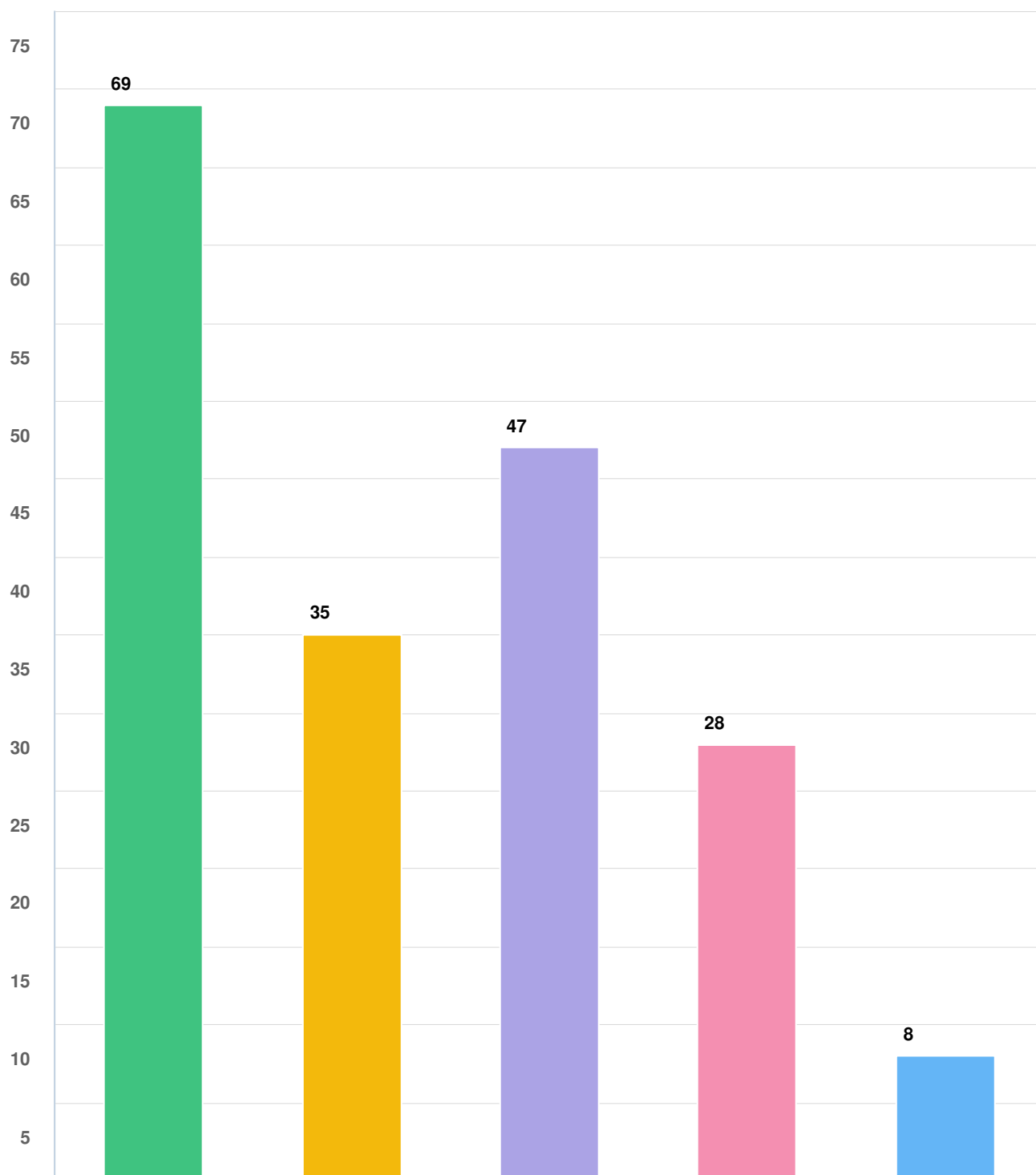
Question options

● Daily ● Weekly ● Monthly ● Rarely ● Never

Mandatory Question (91 response(s))

Question type: Radio Button Question

Q14 What types of programs or activities would you like to see more of in our community?



Question options

● Recreational ● Educational ● Cultural ● Support Groups ● Other (please specify)

Optional question (88 response(s), 3 skipped)

Question type: Checkbox Question

Q15 | What accessibility features do you consider essential for public buildings or outdoor spaces?

mikecarter1971

1/22/2025 04:08 PM

Accessible entryways, washrooms - hearing assistance devices, accessible signage

Anonymous

1/22/2025 04:25 PM

Accessible Washrooms Accessible parking Braille and tactile signs to help individuals with visual impairments. High-contrast, large font signage for people with low vision. Directional paths and floor markings for easy navigation, especially in large or complex spaces. Audible announcements for individuals with visual impairments, such as in elevators or public transit spaces. Inclusive playgrounds with equipment accessible for children with various disabilities (e.g., wheelchair-accessible swings, tactile play structures). Smooth, stable pathways for wheelchairs and strollers. Open spaces for people with sensory or mobility impairments to navigate freely.

Anonymous

1/23/2025 03:52 PM

No or low admission fees, accessible parking, access to restrooms

Anonymous

1/23/2025 04:03 PM

Allowing independent and full use of all facilities for all abilities

Anonymous

1/23/2025 05:40 PM

Ramps for wheel chairs No potholes on sidewalks or uneven sidewalks

Anonymous

1/23/2025 07:44 PM

Easily available ramps and clear paths for parks and trails

Anonymous

1/23/2025 09:42 PM

More parking.

Anonymous

1/23/2025 10:55 PM

Ramps. Better access to parks. More parking closer to events

Anonymous

1/24/2025 09:15 AM

Signage, and bike lanes.

Anonymous

1/24/2025 10:55 AM

power doors, handrails for stairs, elevator

Anonymous 1/24/2025 11:19 AM	washrooms, service counters, services good for mobility needs,
Anonymous 1/25/2025 07:30 AM	proper ramping (not too steep) and auto door opening devises
Anonymous 1/25/2025 09:14 PM	Washrooms (toilets and stalls maybe accessible, but sinks not so much or vise versa) Entrance Aisles / hallways Transportation Signage Resting stations (especially in outdoor spaces) which may or may not be limited to benches
Anonymous 1/26/2025 06:49 PM	Sidewalk
Anonymous 1/26/2025 06:54 PM	Reduced sensory is good for all people Improved education on how to interact with service dog teams
Anonymous 1/27/2025 11:40 AM	Wheelchair access
Anonymous 1/27/2025 07:23 PM	Ramps, accessible bathrooms, proper lighting
Anonymous 1/28/2025 07:58 AM	Move them to Starr's Road.
Anonymous 1/28/2025 10:44 PM	Ramps, automatic doors, elevators, accessible public washrooms.
Anonymous 1/29/2025 04:20 PM	ability to use a wheelchair. Often there are bumps in the sidewalks that require a person pushing the wheelchair, or the doors are too heavy to open, or the washrooms are located away from the main activity.
Anonymous 1/29/2025 04:21 PM	Automatic doors
Anonymous 1/29/2025 04:30 PM	all public buildings/spaces need to be easily reached by wheelchair, walker or stroller. This should be a minimum requirement.

Anonymous 1/29/2025 04:34 PM	walkable sidewalks lights on crosswalks. Lights on the tracks or rail trail The trail by subway needs lights it is a safety risk to anyone walking or running at night its a beautiful path - hire a real graffiti or mural artist and get it done properly and add some lights before someone gets hurt
Anonymous 1/29/2025 04:52 PM	ramps
Anonymous 1/29/2025 05:05 PM	If someone in a wheelchair can independently access a facility/space in the winter then a good job has been done. Pedestrian paths connecting the sidewalk to the facility/space is often neglected in the winter reducing its accessibility for all.
Anonymous 1/29/2025 05:13 PM	Clean and obstruction free walkways. Street level building entries or properly ramped entryways. Availability of audible update information (to supplement posted signage) during times when situations might cause significant changes to building access areas or the existence of temporary barriers (ie. construction or excavation)
Anonymous 1/29/2025 05:36 PM	ADEQUATE PARKING
Anonymous 1/29/2025 05:42 PM	Ramps. Smooth surfaces automatic doors
Anonymous 1/29/2025 06:04 PM	Multiple disability parking. Railings/handles Automatic door options Elevator if multiple floors Options for interpreters
Anonymous 1/29/2025 06:05 PM	Wide doors, flat platform for entry
Anonymous 1/29/2025 07:07 PM	clearly assigned Breastfeeding Friendly areas; more signage
Anonymous 1/29/2025 07:38 PM	Ramp degrees must take I to consideration that disabled people use these services and too steep a ramp is as a great a barrier to use and safety as no ramp at LI
Anonymous 1/29/2025 07:59 PM	Ramps, electronic door openers. Wide paths suitable for wheelchairs in parks. Parhways paved not gravel

Anonymous

1/29/2025 08:03 PM

There should be a certain level of professional aesthetics that buildings have to adhere to, to maintain a certain image. Like no chipped paint/peeled siding, covered entrance areas, etc.

Hollydun

1/29/2025 08:03 PM

Ramps, door width, bathrooms

Anonymous

1/29/2025 09:12 PM

A place where everyone belongs - physical, emotional, culturally, any which way.

Anonymous

1/30/2025 07:12 AM

To be accessible by everyone.

Anonymous

1/30/2025 07:37 AM

Doorways wide enough for wheelchairs and walkways in outdoor spaces for wheelchairs

Anonymous

1/30/2025 08:50 AM

Able to enter the building and access to a bathroom

Anonymous

1/30/2025 08:55 AM

Sidewalks and wheelable spaces. Frost park has an easter egg hunt that isn't accessible with a stroller.

Anonymous

1/30/2025 09:18 AM

automatic doors, ramps, adequate parking

Anonymous

1/30/2025 09:57 AM

Wheelchair ramps , low grade incline, move metal structure so visibility of clients in wheelchair or scooters can see traffic.

Anonymous

1/30/2025 11:16 AM

Physical access; things that make everyone able to participate

Anonymous

1/30/2025 12:24 PM

A proper ramp or doorway that is smooth, no lips. Outdoors...no loose gravel or pebbles

Anonymous

1/30/2025 06:13 PM

It would be nice to take clients who could potentially be aggressive to social events, maybe closer parking so we can exit quick if needed. For things with children sometimes it's too much of a risk to take them far from a vehicle.

Anonymous

1/31/2025 05:54 AM

Appropriate Ramps. Door button that work. Proximity for entrance access.

Anonymous

1/31/2025 12:18 PM

All possible!! Accessibility is about preparation, not reactions. Disabled people should not need to request accessibility.

Anonymous

1/31/2025 01:03 PM

accessible washrooms, doors and ramps

Anonymous

1/31/2025 01:32 PM

Automatic doors, wide entries, elevators

Anonymous

2/01/2025 09:52 AM

Smooth transitions, bathrooms, power doors, accessible picnic tables

Anonymous

2/01/2025 02:17 PM

Should have elevators!! Outdoor spaces need ramps!!

Anonymous

2/02/2025 10:34 AM

accessible doors, including washrooms. Elevators in buildings with stairs.

Kburley

2/02/2025 04:02 PM

wheelchair access, tactile plates, more lighting for parking lots and crossing etc., higher visibility and more relevant way finding and signage

Anonymous

2/03/2025 08:40 AM

Easy access into, and around buildings. In some stores wider isles

Anonymous

2/03/2025 01:37 PM

access to buildings inside and out

Anonymous

2/03/2025 05:05 PM

Accessible rest rooms. ramps and proper seating areas for those with accessibility needs to fully take part in outdoor activities.

Anonymous

2/03/2025 05:51 PM

push button door openers clear sidewalks elevators if services are located above street level. places to sit for a few minutes

Anonymous

2/04/2025 09:07 AM

Railings and ramps

Anonymous

2/05/2025 06:53 PM

ramps that are usable by the person in the chair independently. The snow & ice cleared, maybe by hand, for handicap parking spots.

Anonymous

2/06/2025 01:42 AM

Ramps, automatic doors, large space, railings,

Anonymous

2/07/2025 07:31 AM

Ramps, plowed snow removed to allow handicapped people access to businesses, medical buildings, etc.,

Anonymous

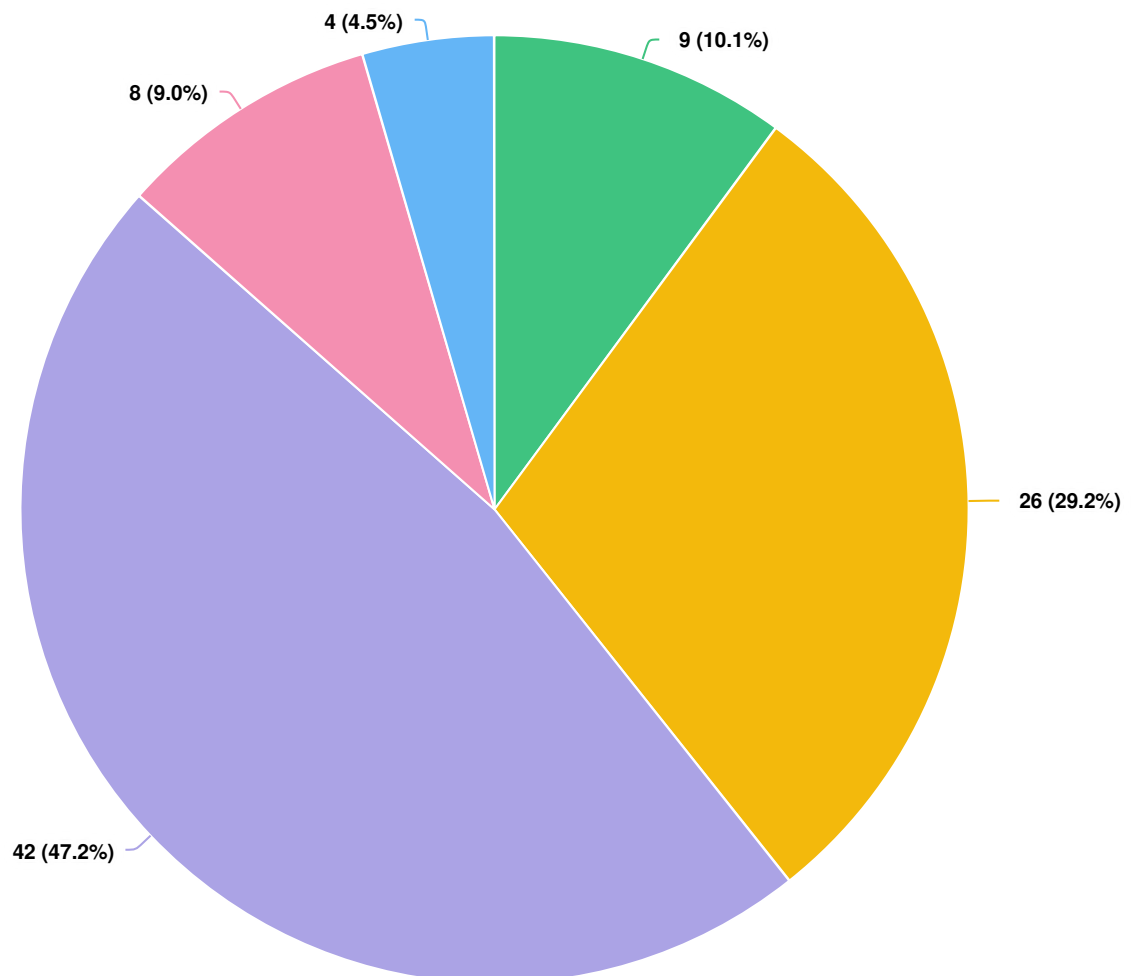
2/10/2025 03:59 PM

clear and even sidewalks. easy access to opening doors more policing of handicap spaces

Optional question (62 response(s), 29 skipped)

Question type: Essay Question

Q16 | How satisfied are you with the accessibility of public transportation options in Yarmouth?



Question options

Very Satisfied Satisfied Neutral Unsatisfied Very Unsatisfied

Optional question (89 response(s), 2 skipped)

Question type: Radio Button Question

Q17 | Do you have any additional comments or suggestions regarding accessibility in Yarmouth?

mikecarter1971

1/22/2025 04:08 PM

n/a

Anonymous

1/22/2025 04:25 PM

NA

Anonymous

1/23/2025 11:09 AM

On the corner of pleasant Street with the old Canadian Tire used to be that intersection there's no way a scooter can get on the sidewalk safely because of the way it's angled you have to go on the road in order to get to the other side or across the road this needs to be fixed

Anonymous

1/23/2025 03:52 PM

There are not a lot of free public spaces, especially indoors.

Anonymous

1/23/2025 04:03 PM

I would like to see the town support non-town owned facilities in becoming more accessible, by sharing knowledge and information about updates that can be made and funding options that may exist

Anonymous

1/23/2025 07:16 PM

How do you get into Frost Park.

Anonymous

1/23/2025 07:44 PM

Would like to see wider areas at the hospital and medical building for when you have to get a rotator or wheelchair out of your car then tend to your disabled passenger. I have been honked at and given the finger when I am doing my best being over 80. Most times a nice person comes to help

Anonymous

1/23/2025 09:42 PM

Every building in this county should have wheelchair accessibility at the very least.

Anonymous

1/23/2025 10:55 PM

Crosswalks need flashing lights. Bump outs create parking and pedestrian safety issues.

Anonymous

1/23/2025 11:13 PM

Transit specific: Later routes in the evening, and maybe a 1/2 day on Sundays

Anonymous

1/24/2025 09:15 AM

We need more bike lanes.

Anonymous

1/24/2025 10:55 AM

We have an older population. Their health, and the Town's health, will improve with each effort made to include them into its activities.

Anonymous

1/24/2025 11:19 AM

its a slow process to improvement. People without mobility issues cannot fully appreciate the needs.

Anonymous

1/25/2025 09:14 PM

It has been noticed that should there be a wheelchair on the bus, navigating a walker can be very difficult as is vice versa. Oftentimes there are more walkers than wheelchairs. Not to mention shopping bags and carts

Anonymous

1/27/2025 06:04 AM

Consider amputees. Educate motorized wheelchair/cart users on rules of use on roadways.

Anonymous

1/27/2025 07:23 PM

The bus is a great addition to the services of Yarmouth but the ride is Hard, its loud, noise, bumpy I have been on that bus when a drive has hit a pot hole and going flying from my seat .

Anonymous

1/28/2025 10:44 PM

Stop trying to "beautify" Yarmouth & make it accessible. Those planters on Main St are a hinderance & safety issue, especially for wheelchair users. Most sidewalks are horribly cracked & curb inclines are too steep. Make sure sidewalks are cleared of snow. Enforce the handicap parking violations!!!

Anonymous

1/29/2025 10:09 AM

Free transit has helped a lot

Anonymous

1/29/2025 04:21 PM

All businesses should be wheelchair accessible

Anonymous

1/29/2025 04:30 PM

I understand the costs in time and money are huge but we still have a long way to go .

Anonymous

1/29/2025 04:34 PM

walk downtown - or push a stroller or wheelchair. Please get some first hand information by taking a walk on the sidewalks on waterstreet and you will see that our town is not accessible. We could

promote a beautiful walking space for those who live in yarmouth as well as tourists but it isn't walkable for those who don't have accessibility issues. Imagine being able to awlk/jog/bike/wheel/push a stroller down water street - end to end without having to dash across traffic that drives too fast without safe crosswalks. a crosswalk by frenchys on water street would be a start. the tracks or rail trail is a scary place after 5pm - can we get some lights? its dangerous.

Anonymous

1/29/2025 04:49 PM

The busses are a very good idea and I would like to have them expanded to induce demand. The more convenient and useful they are the more people will use them.

Anonymous

1/29/2025 05:05 PM

If you are not doing so already, I would put out feelers to find first voices in the community. People with various different accessibility issues who live in town can tell you a lot more about what they need than any consulting group.

Anonymous

1/29/2025 05:13 PM

In my opinion one of the biggest issues we encounter (HOPE Dial A Ride) is the apparent disregard some drivers have for posted accessible access areas and they come far too close to our vehicle back entry ramps, forcing drivers to move the vans before lowering the loading ramp and boarding our passengers.

Anonymous

1/29/2025 05:36 PM

It's not accessible,

Anonymous

1/29/2025 06:04 PM

Removing the shelters on Main Street, so motorists can see pedestrians

Anonymous

1/29/2025 07:59 PM

During winter months people need to climb over snow banks when exiting a car. Accessibility needs to be year round

Anonymous

1/29/2025 08:03 PM

More town parking or underground parkades for parking downtown

Anonymous

1/30/2025 07:12 AM

No

Anonymous

1/30/2025 08:55 AM

I think that adding lighting to walkways like the maud lewis trail will engage more use and reduce the vandalism. Bike lanes would be beneficial. Remove the parking spaces from the bike lanes we are the

only town that has that barrier for cyclists. can you consider accessibility for able bodies as well? Make it so that I can bike in town and you can have my parking space.

Anonymous

1/30/2025 09:57 AM

Again, taking into consideration, people that cannot stand need to see traffic with structures in their view, ramps or inclines on water street are too high of a grade to enable clients to wheel themselves up or down comfortably.

Anonymous

1/30/2025 11:16 AM

No

Anonymous

1/30/2025 06:13 PM

I live outside of town so do not use these services.

Anonymous

2/01/2025 06:20 AM

The sidewalks are a mess and very uneven in a lot of the town. The lobster car art displays downtown prevent seeing who is near intersections and crosswalks. Someone is going to get injured or killed as a result! They should be relocated to a park space, not threatening safety in the downtown.

Anonymous

2/01/2025 09:52 AM

Don't use it so i could not make an honest opinion

Anonymous

2/02/2025 10:34 AM

Improve sidewalks and trails.

Kburley

2/02/2025 04:02 PM

this is a well studied item integrated into the building code across Canada and Yarmouth has a lot of historic buildings and spaces so it falls far short of other jurisdictions

Anonymous

2/02/2025 10:05 PM

The bus needs to stop at all designated bus stops and when you press the bell, drivers should not tell you not to ring it.

Anonymous

2/03/2025 08:40 AM

Keeping the sides of roads and curbs clear for people to get in and out of vehicles. The voting stations must be more accessible.

Anonymous

2/03/2025 05:51 PM

The people of this area are kind and considerate! If I ask, they help! If I don't ask, they offer!

Anonymous

2/04/2025 09:07 AM

No

Anonymous

2/05/2025 06:53 PM

I took part in a walk on the trail going on Water St. up to the Tim Hortons from Frost Park. The cobbles stones are impossible in a wheelchair.

Anonymous

2/07/2025 07:31 AM

I thought businesses were supposed to remove snow in front of their locations to make access to their location better

Anonymous

2/10/2025 03:59 PM

no

Optional question (44 response(s), 47 skipped)

Question type: Essay Question

Q18 | In your experience, how have Town of Yarmouth services or facilities become more accessible since our Accessibility Action Plan was implemented? (Examples: better signage, increased accessibility features, improved public transportation)

mikecarter1971

1/22/2025 04:08 PM

new sidewalks/ramps have tactile warning plates added, multi-use trails provide means for accessible movement through areas of town

Anonymous

1/22/2025 04:25 PM

Yes

Anonymous

1/23/2025 11:09 AM

If everything's going to go to the Mariner center up on Stars road then the buses need to stay at least till 10:00 or 11:00 open so people can get back home

Anonymous

1/23/2025 11:47 AM

I am unaware of any improvements.

Anonymous

1/23/2025 03:52 PM

The fact that we have public transportation at all is amazing.

Anonymous

1/23/2025 05:40 PM

Better public transport

Anonymous

1/23/2025 07:16 PM

Worse. Those steel half buildings are blocking visibility for even people who are not disabled.

Anonymous

1/23/2025 07:44 PM

Sidewalks have improved but some need improvements

Anonymous

1/23/2025 09:42 PM

How about removing those little houses on the corners of Main Street so those who are using wheelchairs don't get hit because they aren't seen till too late.

Anonymous

1/23/2025 11:13 PM

Improved public transportation

Anonymous

1/24/2025 09:15 AM

The new buses are good

Anonymous

1/24/2025 10:55 AM

The direction of the plan is great.

Anonymous

1/24/2025 11:19 AM

not sure

Anonymous

1/25/2025 07:30 AM

I am not disabled, however, everyone can enjoy the multi-use trail expansion.

Anonymous

1/25/2025 09:14 PM

Transportation has drastically improved with a distance yet to go. The route changes make sense and now there are two different Frenchy's which are on transit routes. One issue of note is that while the cul-de-sac on Sarah Corning has a designated bust stop the serves Havelock and Forest St residents well, there are other senior residences, such as Jarvis Rd and. SE Street where a stop or two would add to the usage of transit.

Anonymous

1/27/2025 06:04 AM

Better sidewalks, better town bus.

Anonymous

1/27/2025 11:40 AM

Yes -new accessible bussing at no cost.

Anonymous

1/27/2025 07:23 PM

Signage is good is the future we might want to think more signages base on picuterres or PEC ... as that address not only those who can't

ready but language differences in most cases

Anonymous

1/28/2025 07:58 AM

No, worse and a lot of money was WASTED.

Anonymous

1/28/2025 10:44 PM

The new sidewalks on Starrs Road, Haley Road are a good width with good crosswalks.

Anonymous

1/29/2025 04:30 PM

Curbing and signage have definitely improved but we need to keep working at both of these. The Town Transit bus is a big plus for residents . It would be great to see the route expand (I also understand the huge cost involved with this).

Anonymous

1/29/2025 04:49 PM

I reported a poorly done job on a side wall and the issue was resolved quickly, this made me feel good about the town as I feel like issues aren't going unattended.

Anonymous

1/29/2025 05:05 PM

I can only speak to 2022 - present day, but the expansion of the trails has increased my mobility around town. I've visited the dollar store on the south side of Starrs road more frequently since it has been installed.

Anonymous

1/29/2025 05:36 PM

You've removed parking that was already lacking

Anonymous

1/29/2025 06:05 PM

Yes

Anonymous

1/29/2025 07:07 PM

signage has improved

Anonymous

1/29/2025 07:38 PM

Ensure that braille and large print signage for blind and low vision persons are always available in all town facilities.

Anonymous

1/29/2025 07:59 PM

Public transport has improved

Hollydun

1/29/2025 08:03 PM

Yes

Anonymous

1/30/2025 07:12 AM

Much better

Anonymous

1/30/2025 07:37 AM

Improved public transportation

Anonymous

1/30/2025 09:57 AM

Not seeing a difference

Anonymous

1/30/2025 11:16 AM

Much improvement. It's nice to have a dedicated group of people looking out for others and asking for opinions from the public.

Anonymous

1/30/2025 12:24 PM

Some improvements

Anonymous

1/30/2025 06:13 PM

NA

Anonymous

1/31/2025 05:54 AM

Improved access to public transportation... free!!! Only needs to be linked to county now.

Anonymous

1/31/2025 01:03 PM

signage. tactile pads at crosswalks

Anonymous

1/31/2025 01:32 PM

No bus fare is a major win, along with adding more stops

Anonymous

2/01/2025 06:20 AM

Second transit bus with free ridership

Anonymous

2/01/2025 09:52 AM

I seriously haven't noticed much change from what there was, 10 years ago, to now

Anonymous

2/01/2025 02:17 PM

Better signage!

Anonymous

2/02/2025 10:34 AM

Work has been done to improve sidewalks, including new ones (Starrs Road).

Kburley

2/02/2025 04:02 PM

increase examples of accessibility, educate that it isn't just about wheelchair access, better communication

Anonymous

2/03/2025 08:40 AM

Yes, but there is always room for improvement. Lighting inside buildings cause problems for some. As well as sound bouncing off walls.

Anonymous

2/03/2025 05:05 PM

Transportation has improved, the sidewalk on Starr's Road and other paved trails.

Anonymous

2/03/2025 05:51 PM

You've already named the top 3 examples. I would like to see downtown sidewalks clearer but please keep the trash containers. In the summer, the planters, both hanging and on the sidewalk are good. Any smaller and they would be taken, Any bigger and they would occupy too much of the sidewalk.

Anonymous

2/04/2025 09:07 AM

Unsure

Anonymous

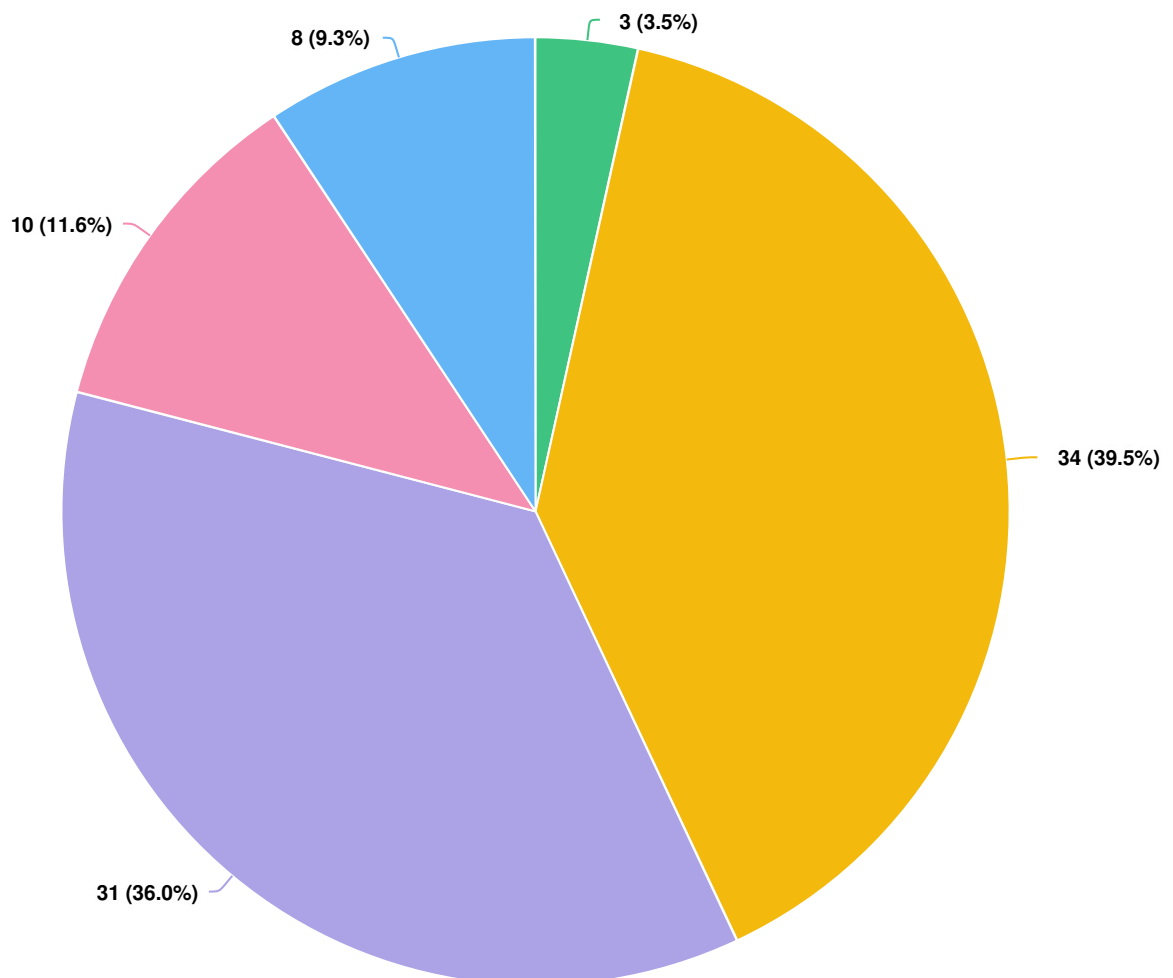
2/07/2025 07:31 AM

Increased accessibility features and improved public transportation

Optional question (48 response(s), 43 skipped)

Question type: Essay Question

Q19 | How would you rate the overall progress made in improving accessibility in Yarmouth since the last plan?



Question options

Excellent Good Fair Poor No change

Optional question (86 response(s), 5 skipped)

Question type: Radio Button Question

Q20 | What feedback do you have about the effectiveness of the changes made in the last three years? For example, what works well? What could be improved?

mikecarter1971

1/22/2025 04:08 PM

n/a

Anonymous

1/22/2025 04:25 PM

Walking Trails need to become more accessible in our community to allow all residents to use them Free public transit and new buses are an improvement

Anonymous

1/23/2025 11:09 AM

I'd really improve the sidewalks that's the main thing a lot of them are rough going especially for a wheelchair or even a motorized scooter.

Anonymous

1/23/2025 11:47 AM

Please provide a list of what you have done.

Anonymous

1/23/2025 06:08 PM

Cancel the bump outs and restore parking. Have a full time traffic officer upholding the law.

Anonymous

1/23/2025 07:44 PM

Have only lived in town for 2 years. Will Be glad to see the walking track in the Mariners addition.

Anonymous

1/23/2025 09:42 PM

What change? The word change seems to be a 4 letter word here. Why bother to have this survey?

Anonymous

1/23/2025 10:55 PM

More ramps. Crosswalk flashing lights. More parking closer to shops.

Anonymous

1/24/2025 10:55 AM

Communication is the key: this survey is a great example of opening a conduit of conversation

Anonymous

1/24/2025 11:19 AM

not sure what the obvious improvements have been.

Anonymous

1/25/2025 09:14 PM

Good start, a long way to go. We have an ageing population living longer with more and more ailments. Perhaps an accessibility committee group made up of councillors, as well as various residents with various accessibility issues. Accessibility is more than being able

to move about: seeing, hearing and speech, even various intellectual disabilities (stroke, brain trauma, etc) along with persons with more than one disability are part of the problem and as such should be part of the solution. Think of the benefits of great accessibility alongside a solid advertising campaign could provide for local tourism ?

Anonymous

1/27/2025 06:04 AM

Door handles that are more ergonomic for people with only one hand. Consider trying to open all doors with only your left hand. A lot of "pull" style doors are made for right hand use. If they had a rail style handle it is grabbed easily with left or right hand use.

Anonymous

1/27/2025 11:40 AM

Moving in the right direction but need to encourage private businesses to get on board

Anonymous

1/27/2025 07:23 PM

The biggest work remains in getting older business to invest in their business and upgrad ramp, washrooms ...etc. Even Appartment buildings their may be money out their for it but really no incentive for a landlord to do it.

Anonymous

1/28/2025 07:58 AM

Everything is worse and too much money wasted.

Anonymous

1/29/2025 04:30 PM

Mostly I feel we just need to keep at it. It takes time and money but this is important stuff .

Anonymous

1/29/2025 05:05 PM

I've run out of things to say :(

Anonymous

1/29/2025 05:13 PM

A comment on improvements. In the winter the street side access to sidewalks on Main Street can be almost impossible for passenger-side riders. The piled up snow from street plowing is not being efficiently cleared from the edge of the sidewalk by either the town merchants or town staff. (An example was the pre-Christmas snowstorm that left many to crawl over the piled snow banks during one of the busiest shopping days of the year.

Anonymous

1/29/2025 05:36 PM

Again PARKING FOR LARGE VEHICLES

Anonymous

1/29/2025 07:38 PM

More and easier access for physically disabled people. Clearer signs for handicapped access. Ensure all doors to access facilities are

motion activated. Doors needing to be manually opened are heavy and difficult for older adults. Sliding door remove barriers. Ramps at every MAIN entrance. Having accessible entrances in the back of around the sides of buildings create barriers and are stigmatizing. Find a sign language interpreter for town council meetings. Having to wait for a YouTube video means deaf persons cannot input in real time on issues before the council.

Anonymous

1/29/2025 07:59 PM

The removal of bus fare is a significant step forward

Hollydun

1/29/2025 08:03 PM

Seems bicycles are completely overlooked

Anonymous

1/30/2025 07:12 AM

None

Anonymous

1/30/2025 08:55 AM

New sidewalks by mariners are really nice.

Anonymous

1/30/2025 09:57 AM

Improvement to above mentioned.

Anonymous

1/30/2025 10:06 AM

I love the wide sidewalk by NSCC

Anonymous

1/30/2025 11:16 AM

Anonymous

1/30/2025 06:13 PM

I have not used anything that has improved. We have major issues with healthcare as previously stated. We need professionals like OT's that are able and willing to work with clients that are more challenging.

Anonymous

1/31/2025 01:32 PM

More active participation trails is nice to see. We need to prioritize connections being completed

Anonymous

2/01/2025 09:52 AM

Get people that NEED AND USE these features, to give their opinion or ideas. I sent once to a public council meeting, bright up uses had in town. Council completely turned it around to mention how they've noticed issues for themselves, perfectly mobile people, running on water street, with a doll carriage, running, trees and bushes, taking

over sidewalks and making it hard. Refused to try our suggestions, to actually see our issues. I stopped trying

Anonymous

2/01/2025 02:17 PM

Much better accessibility!!

Anonymous

2/02/2025 10:34 AM

Perhaps when communicating with the public about an upcoming event or meeting, you could ask people to let you know if they have accessibility needs. If a person arrives and finds that they cannot stay because of their needs, it is frustrating.

Kburley

2/02/2025 04:02 PM

more focus on working with building owners to ensure everything is available to people and not leave it just to public spaces and then to building code to get others to adopt, in other words work with people in general to improve accessibility and perhaps provide incentives for reduced taxes to pay for it

Anonymous

2/03/2025 08:40 AM

The clearing of snow off curbs is a must for both seniors and people with disabilities. You are preventing falls.

Anonymous

2/03/2025 05:51 PM

I think I've said it all. My problems with mobility are small compared to others ... and nobody can fix advancing age!!!!

Anonymous

2/04/2025 09:07 AM

Accessibility can always be improved - never stop improving.

Optional question (36 response(s), 55 skipped)

Question type: Essay Question