ACCESSIBLE Yarmouth

Town of Yarmouth Community Consultation Report

Yarmouth
ON THE EDGE OF EVERYWHERE
PARTOUT, À PARTIR D'ICI

Community Consultation Report Part 1:
Accessibility Survey

A key component in building the accessibility plan was community consultation. A successful action plan needs input from community members, especially those living with a disability or people who work with individuals with disabilities. The Accessibility Advisory Committee used two key methods to obtain community input. An accessibility survey was conducted and the committee hosted a virtual conference.

The survey was conducted online using the Town of Yarmouth's Get Involved platform, and paper copies were also made available at a number of locations. The survey consisted of seven questions designed to scope out views on how the Town of Yarmouth fares in terms of barriers people face when using municipal buildings or public spaces and accessing goods and services.

In total, there were 44 responses to the survey divided equally amongst online and paper submissions. The complete results of those responses can be found on the pages that follow, and they offer a variety of perspectives on physcial barriers people face in the built environment, issues faced with services such as transit, and more. They also offer up positives on what is already being done well in Yarmouth, as well as some ideas on how improvements can be made.

A Few Key Findings:

1) A significant number of respondents were in the 65+ age demographic.

2) By a significant margin, respondents reported access to public buildings, sidewalks and trails as a key area for future focus and improvements.

3) A significant number of respondents reported concerns around accessing buildings and services not under the control of the Town of Yarmouth.

The first three pages preceding the actual responses contain graphs that summarize some demographic information as well as a graph that offers a strong visual around access to buildings, sidewalks and trails.

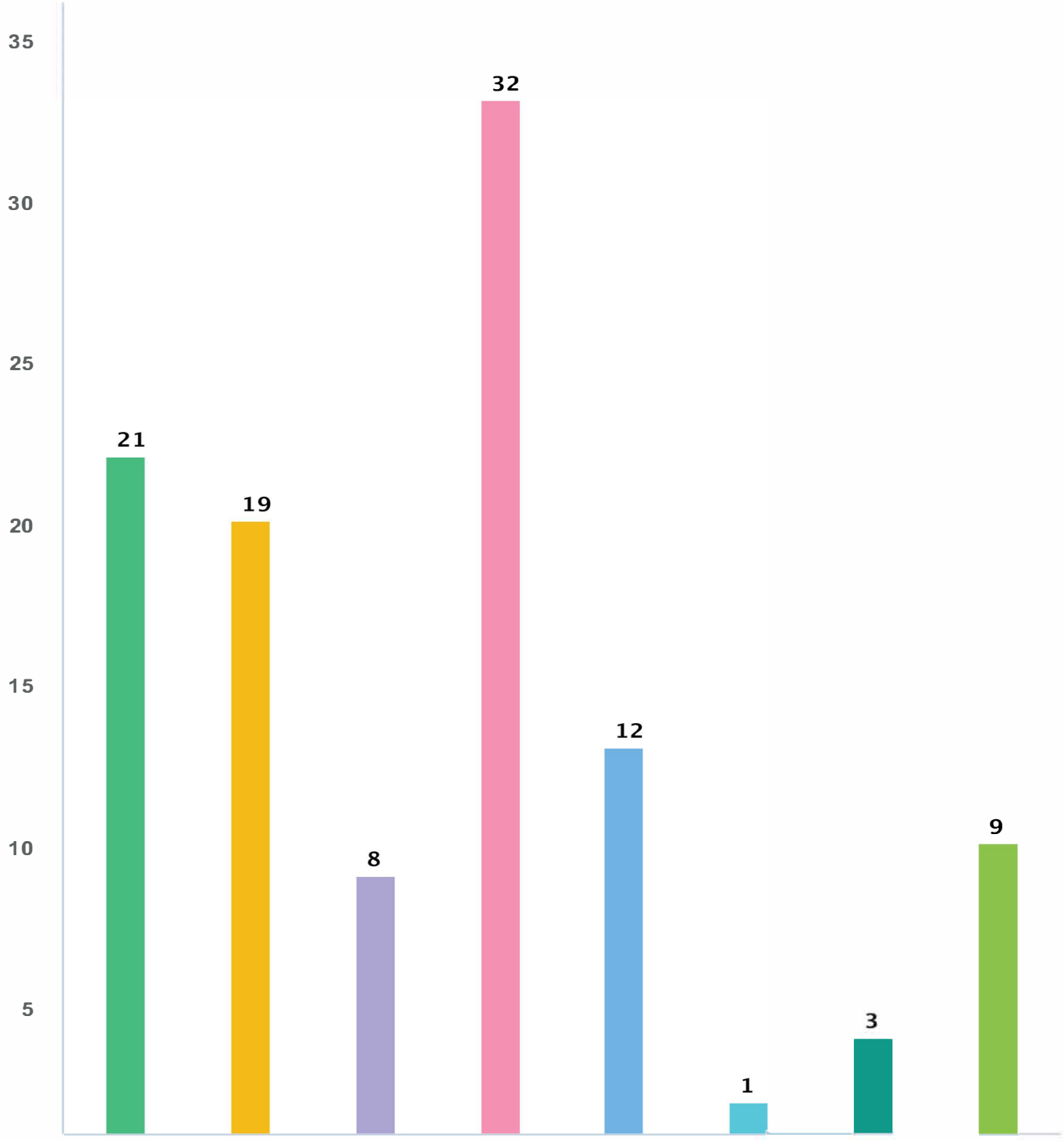
Survey Responses

Town of Yarmouth Accessibility Survey

Get Involved Yarmouth

BANG THE TABLE engagementHQ

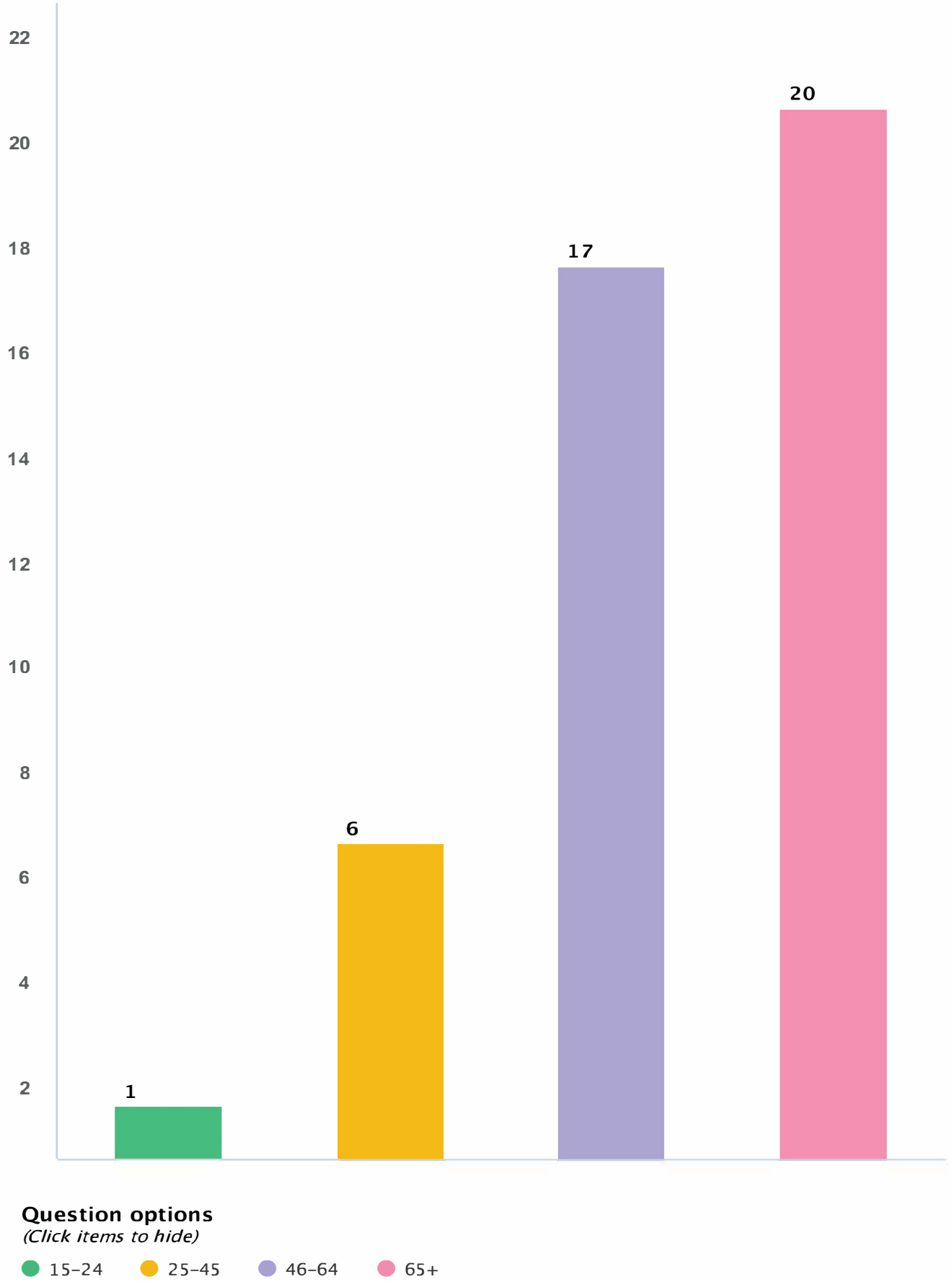
Please check all that apply to you.



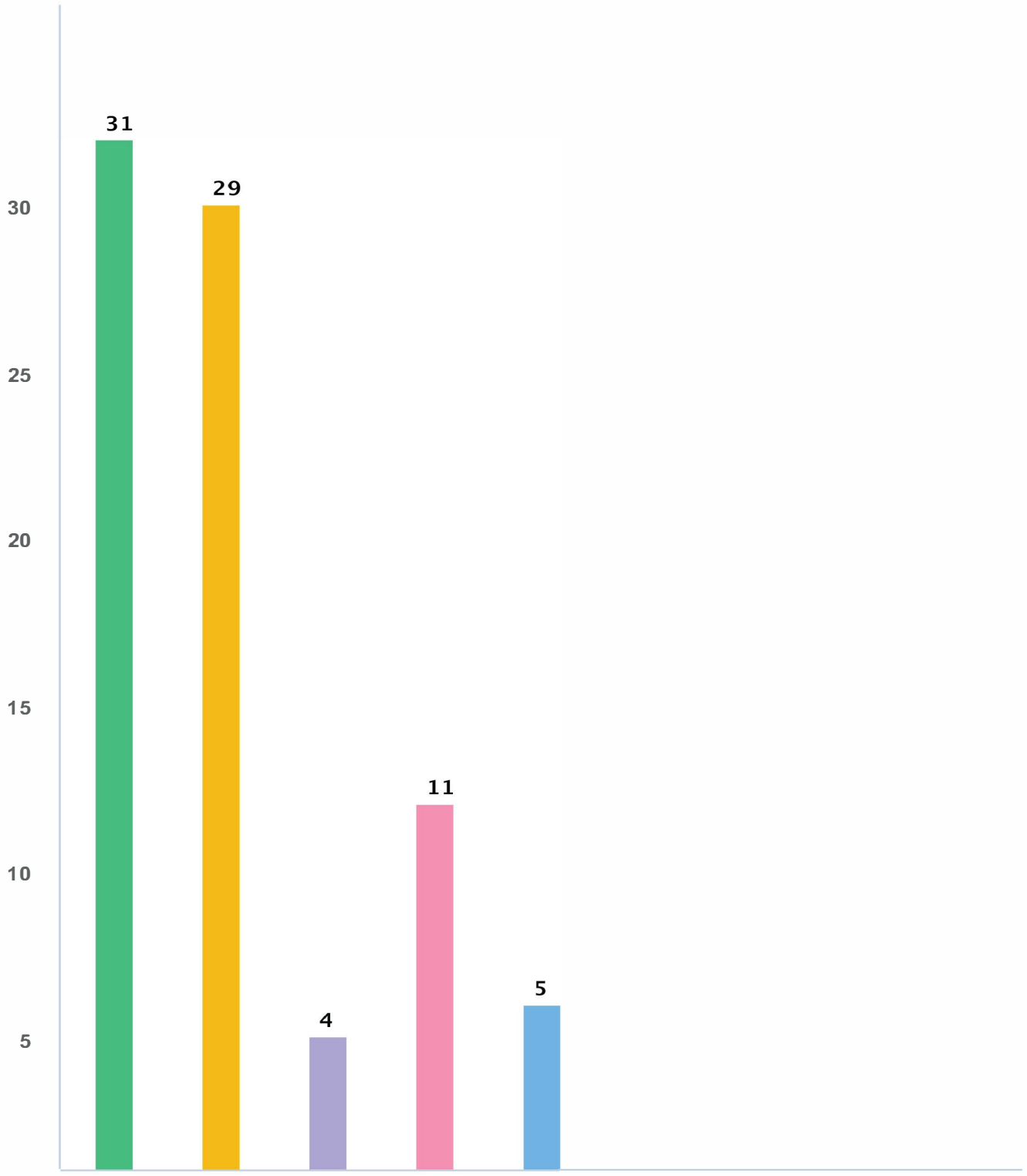
Question options
(Click items to hide)

- A. Person with a disability
- B. Family member, friend, or caregiver of a person with a disability
- C. Employed or volunteer at an organization that provides services to people with disabilities.
- D. Resident of the Town of Yarmouth
- E. Work in the Town of Yarmouth
- F. Business owner in the Town of Yarmouth
- G. Visitor
- H. Accessibility is a topic I am interested in as student or otherwise

What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.



In your opinion, which two of the following destinations should be our first focus for improving accessibility?



Question options
(Click items to hide)

- Public Buildings
- Sidewalks & Multi-purpose Trails
- Playgrounds
- Access to water activity (Lake Milo)
- Other
- Ballfields/Soccer Fields
- Multi-purpose/Tennis Courts
- Parks/Skateboard Park
- Marina

Respondent #1

Q1. **Please check all that apply to you.**

A. Person with a disability

B. Family member, friend, or caregiver of a person with a disability

C. Employed or volunteer at an organization that provides services to people with disabilities.

D. Resident of the Town of Yarmouth

E. Work in the Town of Yarmouth

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

25-45

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

None that I can recall.

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Public Buildings

Sidewalks & Multi-purpose Trails

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

Getting a monthly bus pass when the town hall was closed due to Covid. (No one else seemed to have the monthly passes.) Been a hassle to report a problem online and determine whether or not the issue had been dealt with as of yet. (If I pass that spot on Argyle Street in my wheelchair again, am I goin to get another flat tire cause no one has taken care of that broken glass on the sidewalk?)

Q6. **In your view what is already working well to make the Town accessible?**

The easements on most of the sidewalks. (Some are still a little steep, especially if there is a hill involved.)

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

Nope.

Respondent #2

Q1. **Please check all that apply to you.**

A. Person with a disability

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

46-64

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

Can't do stairs. Wanted to do dance lessons, but Milo Club is not accessible. Most retail stores are very difficult to maneuver in, racks too close together.

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Sidewalks & Multi-purpose Trails

Access to water activity (Lake Milo)

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

A lot of entrance ways are hard to maneuver through in a lot of buildings. Especially from a wheelchair

Q6. **In your view what is already working well to make the Town accessible?**

New sidewalks, accessible parking

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

not answered

Respondent #3

Q1. **Please check all that apply to you.**

B. Family member, friend, or caregiver of a person with a disability

C. Employed or volunteer at an organization that provides services to people with disabilities.

D. Resident of the Town of Yarmouth

E. Work in the Town of Yarmouth

H. Accessibility is a topic I am interested in as student or otherwise

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

46-64

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

not answered

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Sidewalks & Multi-purpose Trails

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

not answered

Q6. **In your view what is already working well to make the Town accessible?**

sidewalks. It’s exceptionally.

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

I think since Covid has been an issue for the past few years. It’s very hard to think about much else. Truth be told

Respondent #4

Q1. **Please check all that apply to you.**

A. Person with a disability

B. Family member, friend, or caregiver of a person with a disability

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

65+

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

not answered

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Sidewalks & Multi-purpose Trails

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

Parking

Q6. **In your view what is already working well to make the Town accessible?**

not answered

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

More handicap parking and wider, Inger spaces

Respondent #5

Q1. **Please check all that apply to you.**

B. Family member, friend, or caregiver of a person with a disability

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

25-45

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

Frost park is inaccessible due to all the stairs , even as a mom with a newborn in a stroller or wheelchair .

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Public Buildings

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

not answered

Q6. **In your view what is already working well to make the Town accessible?**

Not much

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

Complaining about a ramp on main st to help a disabled person get out of her building on main st is an issue .

Respondent #6

Q1. **Please check all that apply to you.**

A. Person with a disability

B. Family member, friend, or caregiver of a person with a disability

D. Resident of the Town of Yarmouth

E. Work in the Town of Yarmouth

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

46-64

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

I suffer from fragrance and chemical sensitivities, and light sensitivity. There are times I have to leave because the scents are too strong. If I know the activity will draw a crowd I usually will not attend unless it is outside.

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Public Buildings

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

Yes, if the employees are wearing a scent.

Q6. **In your view what is already working well to make the Town accessible?**

Masks.

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

The hospital has a scent free policy that is enforced by the offending employee being sent home, without pay, to shower and change. This had made their spaces more accessible to people who are sensitive to chemicals or fragrances.

Respondent #7

Q1. **Please check all that apply to you.**

A. Person with a disability

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

46-64

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

baNKING,FARMERS MARKET ,down town shopping, and more

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Sidewalks & Multi-purpose Trails

Access to water activity (Lake Milo)

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

not always, as i do have a little help. but not always on office hours

Q6. **In your view what is already working well to make the Town accessible?**

not much

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

nope

Respondent #8

Q1. **Please check all that apply to you.**

B. Family member, friend, or caregiver of a person with a disability

C. Employed or volunteer at an organization that provides services to people with disabilities.

D. Resident of the Town of Yarmouth

E. Work in the Town of Yarmouth

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

46-64

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

My child had to drop out of school in grade 9 due to the fact her service dog who was medically needed and improved her condition drastically and independence was not welcomed on school property. Even after fighting the school system since grade 4. We finally were able to move them into the direction of creating a policy and protocol they still would come up with every excuse possible to put another road block in. She was unable to continue in the school system. Nothing else was offered to her and she is now 21 and still struggling to get an education.

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Public Buildings

Sidewalks & Multi-purpose Trails

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

My child had to drop out of school in grade 9 due to the fact her service dog who was medically needed and improved her condition drastically and independence was not welcomed on school property. Even after fighting the school system since grade 4. We finally were able to move them into the direction of creating a policy and protocol they still would come up with every excuse possible to put another road block in. She was unable to continue in the school system. Nothing else was offered to her and she is now 21 and still struggling to get an education. Yet, staff have brought their non trained dogs into the school. Made no sense.

Q6. **In your view what is already working well to make the Town accessible?**

not answered

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

Yes the valley openingly accepts service dogs into the school system with huge success.

Respondent #9

Q1. **Please check all that apply to you.**

C. Employed or volunteer at an organization that provides services to people with disabilities.

D. Resident of the Town of Yarmouth

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

25-45

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

No

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Public Buildings

Sidewalks & Multi-purpose Trails

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

No

Q6. **In your view what is already working well to make the Town accessible?**

Smooth side walks on Main Street. Some places have ramps for wheelchairs.

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

More ramps, Braille for seeing/hearing impaired, audio buttons for seeing impaired.

Respondent #10

Q1. **Please check all that apply to you.**

G. Visitor

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

65+

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

Parking is a huge problem to do anything on Main Street. There isn't enough parking and it's too time limited. So I don't even bother to try to do anything in town unless I have to go the bank. How's that for accessibility?

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Other

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

Finding parking is a huge problem for starters for accessibility.

Q6. **In your view what is already working well to make the Town accessible?**

Until parking is fixed, that is step one in this whole issue. If one can't park, one can't access anything. How about a 2 tier parking lot where the old building is being torn down?

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

NO!

Respondent #11

Q1. **Please check all that apply to you.**

B. Family member, friend, or caregiver of a person with a disability

D. Resident of the Town of Yarmouth

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

65+

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

Cape Forchu, Keepers Kitchen/ lookout, not accessible. For disabled person in electric wheelchair with spinal issues, most surroundings are inaccessible friendly. IE: sidewalks/cobblestone, potholes, cracks, very dangerous and uncomfortably painfull for someone in a wheelchair.

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Sidewalks & Multi-purpose Trails

Access to water activity (Lake Milo)

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

Most stores and restaurants will accommodate, bare minimum. Very difficult to navigate entries, isles, most times non existent, non accessibility to outdoor patios. Cars blocking sidewalk & ramps for accessibility.

Q6. **In your view what is already working well to make the Town accessible?**

I see that the town has been going out of it's way trying to accommodate everyone, visitors especially, on the "main" parts of the town, which is great. Can we not take care of our town residents for side streets/sidewalks as well?

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

Extra large entryways for wheelchair accessibility. Easily accessible Auto door openings everywhere.

Respondent #12

Q1. **Please check all that apply to you.**

A. Person with a disability

D. Resident of the Town of Yarmouth

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

46-64

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

Not at this time, as i don't tend to go in order to avoid access problems.

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Sidewalks & Multi-purpose Trails

Access to water activity (Lake Milo)

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

Somewhat. I can access many places, but sidewalk transition is Always a problem. In my nasal chair, more things are inaccessible to me. In my electric chair barriers are less, but equally as problematic, due to sidewalks being either rough, or spaces between sidewalk tiles being broken, or poorly maintained. For the most part i have to ride on the street, as the sidewalk is too rough, and is extremely painful for this spinal injury individual. Much of the town is inaccessible to me for this reason.

Q6. **In your view what is already working well to make the Town accessible?**

There is a fantastic trail at the end of cliff street, between stars road and forest street, which i use a lot, being one of the few places where i don't have to fight with sidewalks.

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

Previous residence had well ,maintained sidewalks

Respondent #13

Q1. **Please check all that apply to you.**

A. Person with a disability

B. Family member, friend, or caregiver of a person with a disability

D. Resident of the Town of Yarmouth

E. Work in the Town of Yarmouth

H. Accessibility is a topic I am interested in as student or otherwise

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

15-24

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

not answered

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Public Buildings

Access to water activity (Lake Milo)

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

not answered

Q6. **In your view what is already working well to make the Town accessible?**

not answered

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

not answered

Respondent #14

Q1. **Please check all that apply to you.**

A. Person with a disability

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

46-64

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

Most areas are accessible, but when you have a disability, and are in a wheelchair, or even walking with a walker, there are few places that are accessible. So for example if I wanted an item from Every bloomin thing, I would have to rely on someone else to help me get it.

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Public Buildings

Access to water activity (Lake Milo)

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

not answered

Q6. **In your view what is already working well to make the Town accessible?**

Just the fact that a committee is being formed, to look at areas. All things should be considered. Everything from sidewalks, to the town website... Are stairs painted with a bright colour? Are there enough parking places for those who need wheelchair accessible parking? Start from the inside out....

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

Yes, sidewalk and curb placement match up, newer buildings are accessible, because the engineering companies must work with a plan... Most places have wider access areas for wheelchairs. Businesses are focused on their customers, not just the bottom line.

Respondent #15

Q1. **Please check all that apply to you.**

D. Resident of the Town of Yarmouth

E. Work in the Town of Yarmouth

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

46-64

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

not answered

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Public Buildings

Sidewalks & Multi-purpose Trails

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

not answered

Q6. **In your view what is already working well to make the Town accessible?**

not answered

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

not answered

Respondent #16

Q1. **Please check all that apply to you.**

B. Family member, friend, or caregiver of a person with a disability

G. Visitor

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

46-64

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

not answered

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Public Buildings

Playgrounds

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

not answered

Q6. **In your view what is already working well to make the Town accessible?**

not answered

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

not answered

Respondent #17

Q1. **Please check all that apply to you.**

D. Resident of the Town of Yarmouth

E. Work in the Town of Yarmouth

H. Accessibility is a topic I am interested in as student or otherwise

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

46-64

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

Just because a person isn't technically "disabled" doesn't mean they don't have difficulty navigating stairs or are not able to walk long distances. I participate in various meetings and activities, but have to be mindful of where they are located and if consideration has been given regarding accessibility.

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Public Buildings

Access to water activity (Lake Milo)

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

No family doctor, so not able to obtain parking permit for accessible spaces.

Q6. **In your view what is already working well to make the Town accessible?**

not sure

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

not answered

Respondent #18

Q1. **Please check all that apply to you.**

B. Family member, friend, or caregiver of a person with a disability

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

25-45

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

Accessible parking on Main st needs to be increased, especially with patio season.

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Sidewalks & Multi-purpose Trails

Access to water activity (Lake Milo)

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

Ramp at lake Milo on swimming side is WAY too steep. This is a HUGE HSE issue and what person allowed this UNSAFE ramp is beyond me. It needs to be elongated and the slope of 30+ degrees is too much. Look into industry standards and you will see this is unacceptable. There used to be a much longer ramp there that made getting in easier. There are also WAY too few ladders in the swimming area for kids to get out making it further dangerous. Ask the lifeguards, they will echo this. I spoke with them this summer, they had all the same concerns. Also look into main docks there, there is now preparations large enough anyone will trip on, if it were a sidewalk it would be torn out and redone. Might be smart to get what is there at Milo right FIRST, and then get into this big renovation plan.

Q6. **In your view what is already working well to make the Town accessible?**

Trail system, sidewalks in good order and nice public transportation route.

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

Most accessible swim spots in Nova Scotia by a MILE Clam Harbour Beach (Halifax Regional Municipality) Mira River (Cape Breton County) Rissers Beach (Lunenburg County)

Respondent #19

Q1. **Please check all that apply to you.**

B. Family member, friend, or caregiver of a person with a disability

D. Resident of the Town of Yarmouth

H. Accessibility is a topic I am interested in as student or otherwise

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

25-45

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

No

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Public Buildings

Access to water activity (Lake Milo)

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

None

Q6. **In your view what is already working well to make the Town accessible?**

Wheel chair ramps, parking

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

More accessible parking

Respondent #20

Q1. **Please check all that apply to you.**

D. Resident of the Town of Yarmouth

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

46-64

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

Walking on Huntington St is dangerous in the winter. The lower section has two driveways so steep that you will slip on them if there is any snow or ice. The upper sidewalk is only on part of the street. You are forced into walking in the road because the snowplough creates a snow bank where the sidewalk should be. With increased traffic like the school bus and other vehicles, there is no where to go when two cars are using both lanes. It is an accident waiting to happen.

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Sidewalks & Multi-purpose Trails

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

not answered

Q6. **In your view what is already working well to make the Town accessible?**

This survey is a good start. The town does a good job keeping Pleasant St.sidewalk plowed and grit or sand to make it safer. It is used by a lot of people.

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

not answered

Respondent #21

Q1. **Please check all that apply to you.**

D. Resident of the Town of Yarmouth

E. Work in the Town of Yarmouth

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

46-64

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

not answered

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Public Buildings

Sidewalks & Multi-purpose Trails

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

not answered

Q6. **In your view what is already working well to make the Town accessible?**

not answered

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

not answered

Respondent #22

Q1. **Please check all that apply to you.**

B. Family member, friend, or caregiver of a person with a disability

E. Work in the Town of Yarmouth

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

25-45

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

Many businesses in Yarmouth town and the municipality don't have ramps at their entrance, nor do they have automatic doors, or accessible washrooms. Trails aren't wheelchair friendly, nor are there adaptations for visually impaired persons (ie info displays along waterfront). Crosswalks, curbs & intersections are difficult aren't user friendly for wheelchairs, strollers, or the visually impaired. Stamped concrete is horrible for wheelchairs, bikes, strollers. Some areas of Main St (North end) are very poorly lit at nighttime.

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Public Buildings

Sidewalks & Multi-purpose Trails

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

not answered

Q6. **In your view what is already working well to make the Town accessible?**

not answered

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

not answered

Respondent #23

Q1. **Please check all that apply to you.**

D. Resident of the Town of Yarmouth

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

65+

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

not answered

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Public Buildings

Sidewalks & Multi-purpose Trails

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

not answered

Q6. **In your view what is already working well to make the Town accessible?**

not answered

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

not answered

Respondent #24

Q1. **Please check all that apply to you.**

A. Person with a disability

B. Family member, friend, or caregiver of a person with a disability

D. Resident of the Town of Yarmouth

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

65+

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

not answered

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Public Buildings

Sidewalks & Multi-purpose Trails

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

not answered

Q6. **In your view what is already working well to make the Town accessible?**

Ramps for wheelchairs.

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

not answered

Respondent #25

Q1. **Please check all that apply to you.**

B. Family member, friend, or caregiver of a person with a disability

C. Employed or volunteer at an organization that provides services to people with disabilities.

E. Work in the Town of Yarmouth

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

46-64

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

not answered

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Playgrounds

Other

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

Need more buses on the road.

Q6. **In your view what is already working well to make the Town accessible?**

New sidewalks.

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

Some time working on the road.

Respondent #26

Q1. **Please check all that apply to you.**

B. Family member, friend, or caregiver of a person with a disability

C. Employed or volunteer at an organization that provides services to people with disabilities.

D. Resident of the Town of Yarmouth

E. Work in the Town of Yarmouth

F. Business owner in the Town of Yarmouth

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

65+

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

not answered

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Public Buildings

Sidewalks & Multi-purpose Trails

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

not answered

Q6. **In your view what is already working well to make the Town accessible?**

Most public services are in an accessible facility.

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

not answered

Respondent #27

Q1. **Please check all that apply to you.**

A. Person with a disability

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

46-64

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

not answered

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Public Buildings

Playgrounds

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

not answered

Q6. **In your view what is already working well to make the Town accessible?**

For me when tye fix sidewalks as people with wheelchairs can get on them and for people having trouble walking over bumps and that is change to flat, is much easier to us.

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

Keep up repairs in senior homes, fix things that are broken down or need to be changed, keep our walkways clear at all times in our areas.

Respondent #28

Q1. **Please check all that apply to you.**

A. Person with a disability

D. Resident of the Town of Yarmouth

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

65+

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

Frost Park - can't get to the fountain without help in a wheelchair. Wharf is the same thing.

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Public Buildings

Sidewalks & Multi-purpose Trails

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

not answered

Q6. **In your view what is already working well to make the Town accessible?**

not answered

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

not answered

Respondent #29

Q1. **Please check all that apply to you.**

A. Person with a disability

B. Family member, friend, or caregiver of a person with a disability

C. Employed or volunteer at an organization that provides services to people with disabilities.

D. Resident of the Town of Yarmouth

G. Visitor

H. Accessibility is a topic I am interested in as student or otherwise

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

65+

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

not answered

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Public Buildings

Sidewalks & Multi-purpose Trails

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

Sidewalks are deplorable.

Q6. **In your view what is already working well to make the Town accessible?**

not answered

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

not answered

Respondent #30

Q1. **Please check all that apply to you.**

A. Person with a disability

B. Family member, friend, or caregiver of a person with a disability

D. Resident of the Town of Yarmouth

H. Accessibility is a topic I am interested in as student or otherwise

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

65+

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

On special holidays and events there is no bus service.

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Sidewalks & Multi-purpose Trails

Other

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

Purchasing transit tickets. It would be nice if I could purchase bus tickets at Superstore.

Q6. **In your view what is already working well to make the Town accessible?**

Transit Service.

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

Access to major shopping. Shops in town and Starrs Road, hospital access and doctors appointments. Bus tranist is great.

Respondent #31

Q1. **Please check all that apply to you.**

A. Person with a disability

D. Resident of the Town of Yarmouth

H. Accessibility is a topic I am interested in as student or otherwise

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

65+

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

not answered

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Public Buildings

Sidewalks & Multi-purpose Trails

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

not answered

Q6. **In your view what is already working well to make the Town accessible?**

not answered

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

not answered

Respondent #32

Q1. **Please check all that apply to you.**

B. Family member, friend, or caregiver of a person with a disability

D. Resident of the Town of Yarmouth

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

65+

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

No.

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Public Buildings

Sidewalks & Multi-purpose Trails

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

The transit system is erratic becasue the bus stops for breaks and lunch etc. Also the most needy for transit often only have taxis for appointments becasue they must walk to the route often where there is no sidewalk. Therfore those that must use walkers cannot get there safely especially in the winter months.There are some provincial housing units that have tenants with no automobiles. I know this is an impossible task but seems to me a one hour trip for the transit would make it possible to frequent most or at least more of the housing units both senior and affordable complexes.

Q6. **In your view what is already working well to make the Town accessible?**

not answered

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

not answered

Respondent #33

Q1. **Please check all that apply to you.**

E. Work in the Town of Yarmouth

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

65+

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

No

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Public Buildings

Sidewalks & Multi-purpose Trails

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

No

Q6. **In your view what is already working well to make the Town accessible?**

I'm not disabled so it's hard for me to suggest anything.

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

No

Respondent #34

Q1. **Please check all that apply to you.**

D. Resident of the Town of Yarmouth

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

65+

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

not answered

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Public Buildings

Playgrounds

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

Should be able to buy tickets on the transit.

Q6. **In your view what is already working well to make the Town accessible?**

The transit service.

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

not answered

Respondent #35

Q1. **Please check all that apply to you.**

D. Resident of the Town of Yarmouth

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

65+

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

Could use a lift in 51 Hibernia Heights for people with breathing problems or just can't walk the stairs.

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Other

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

not answered

Q6. **In your view what is already working well to make the Town accessible?**

not answered

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

not answered

Respondent #36

Q1. **Please check all that apply to you.**

D. Resident of the Town of Yarmouth

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

46-64

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

not answered

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Public Buildings

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

not answered

Q6. **In your view what is already working well to make the Town accessible?**

not answered

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

not answered

Respondent #37

Q1. **Please check all that apply to you.**

D. Resident of the Town of Yarmouth

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

65+

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

not answered

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Public Buildings

Sidewalks & Multi-purpose Trails

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

not answered

Q6. **In your view what is already working well to make the Town accessible?**

not answered

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

not answered

Respondent #38

Q1. **Please check all that apply to you.**

A. Person with a disability

D. Resident of the Town of Yarmouth

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

65+

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

No

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Sidewalks & Multi-purpose Trails

Access to water activity (Lake Milo)

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

Rental for housing (stairs) hard to climb front or back on Starrs road. next to Sweeneys Funeral Home.

Q6. **In your view what is already working well to make the Town accessible?**

Slanted sidewalks in places.

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

No

Respondent #39

Q1. **Please check all that apply to you.**

A. Person with a disability

D. Resident of the Town of Yarmouth

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

65+

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

not answered

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Public Buildings

Other

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

Hearing in courtrooms and town hall meetings are quite impossible for most people let alone people with any kind of hearing loss. Courtrooms: judges and lawyers all have fixed microphones on their desks. Lawyers stand to talk so their mouths are nowhere near the mics. The judges turn their heads in all directions to speak, so they are not talking into the mics. The courtrooms have poor acoustics that also make hearing difficult. Town hall: same applies. Mall entrance doors should all have push buttons to open. Many businesses could benefit from this option too.

Q6. **In your view what is already working well to make the Town accessible?**

sidewalks, benches

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

I would be happy to get information on what has improved hearing in other places (see answer to barriers accessed).

Respondent #40

Q1. **Please check all that apply to you.**

A. Person with a disability

D. Resident of the Town of Yarmouth

H. Accessibility is a topic I am interested in as student or otherwise

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

65+

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

aisles in stores are dangerous when people are blind. Store steps are dangerous too.

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Public Buildings

Sidewalks & Multi-purpose Trails

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

Yes, printed materials.

Q6. **In your view what is already working well to make the Town accessible?**

White strips on steps.

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

not answered

Respondent #41

Q1. **Please check all that apply to you.**

A. Person with a disability

D. Resident of the Town of Yarmouth

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

65+

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

aisles in stores are dangerous when people can't see

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Public Buildings

Sidewalks & Multi-purpose Trails

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

yes, printed matrerials

Q6. **In your view what is already working well to make the Town accessible?**

white strips on steps

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

No

Respondent #42

Q1. **Please check all that apply to you.**

A. Person with a disability

D. Resident of the Town of Yarmouth

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

46-64

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

Anything not on the transit route is not accessible to people without a vehicle. Also on Sundays, holidays, and evening hours amke any event not accessible.

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Public Buildings

Sidewalks & Multi-purpose Trails

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

Streets in town are deplorable, A ride on the transit bus is so bumpy and noisy you can't have a conversation. A sidewalk is much needed for McNeil Avenue. The walkways around McNeil seniors are used by kids playing.

Q6. **In your view what is already working well to make the Town accessible?**

not answered

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

not answered

Respondent #43

Q1. **Please check all that apply to you.**

A. Person with a disability

B. Family member, friend, or caregiver of a person with a disability

C. Employed or volunteer at an organization that provides services to people with disabilities.

D. Resident of the Town of Yarmouth

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

46-64

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

Buses only run on days and not evenings and not on Sundays. So if I want to go to activities i.e. Mariners Centre or th'YARC I cannot go during those times. Accessibility is also about cost. Your programs need to be affordable or they canot be used.

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Public Buildings

Sidewalks & Multi-purpose Trails

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

Buildings and need new bus stops. Access needs to be at street entrances. Town hall has a wheelchair access in the back. Same for the building on Starrs Road, we have to go around to the back to get to social services.

Q6. **In your view what is already working well to make the Town accessible?**

The bus drivers are great and will let you out on areas that are not bus stops.I hope you finish the pool soon and there are affordable swim times like the Y. I miss the YMCA.

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

In other municipalities they have recordings to announce stops. This is great service for the deaf/hard of hearing community.

Respondent #44

Q1. **Please check all that apply to you.**

A. Person with a disability

D. Resident of the Town of Yarmouth

H. Accessibility is a topic I am interested in as student or otherwise

Q2. **What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age.**

65+

Q3. **Have you been unable to participate in a municipal program or activity due to the venue or surroundings being inaccessible? If yes, please describe in as much detail as possible, the situation you were faced with.**

Can't make up any steps therefore cannot attend many events with stairs, even with family because of stairs.

Q4. **In your opinion, which two of the following destinations should be our first focus for improving accessibility?**

Public Buildings

Access to water activity (Lake Milo)

Q5. **Have you experienced barriers accessing municipal services, buildings, or facilities? If yes, please tell us about those barriers? (examples: obtaining permits, purchasing transit tickets, using transit services, finding information online, accessing information by phone, printed materials)**

Do not buy transit tickets as I cannot use transit bus because of steps. Do not have have computer or smartphone so cannot search for info online. Phone is not usually a problem and if printed materials are delivered that is also not a problem. When using swimming facilities at "Mariners on Main" special needs dressing room should be just that. If a dad and boy show up they can use mens or boys. If it's a mom and girl, they can use girls or women instead of having too many people moving and children pushing people with disabilities and their movement aids which could cause more serious injury. And if you are female you do not really feel comfortable with males in the room while only having a towel to wrap yourself in.

Q6. **In your view what is already working well to make the Town accessible?**

As I use a rollator walker when outside, I find it hard to maneuver on Main Street with all the changes made to sidewalks and now lack of parking areas. I don't find it very accessible. But I feel the little ramps on the end of sidewalks are very helpful.

Q7. **Do you have examples of what is working well in other areas where you have lived, worked or visited?**

Other places I have lived, worked or visited was before I became disabled.

Community Consulation Report Part 2:
Virtual Conference

September 21st, 2021

Virtual Conference: Quick Summary

On September 21st, 2021, the Accessibility Advisory Committee hosted a virtual conference. Community members were invited to join on-line with committee members to answer questions included in the accessibility survey, and to openly discuss some of the issues in both controlled breakout sessions, and a final closing session involving all participants.

The meeting allowed for participants to provide feedback based on the same questions asked in the survey. The first part of the event allowed participants to answer some basic demographic information through an on-line poll, and to express which destinations within the town required the most attention. Summary information from that poll is in graph form on the next page.

Overall, the event was well received and valuable feedback was obtained that directly impacted the contents of the Accessibility Action Plan.
Here are a few summary points from the event:

1) Much like the accessibility survey responses, participants voiced that a key focus needs to be placed on public buildings, sidewalks, and multi-use trails.

2) Access to public washrooms and ones that are not accessible (not enough space to maneuver).

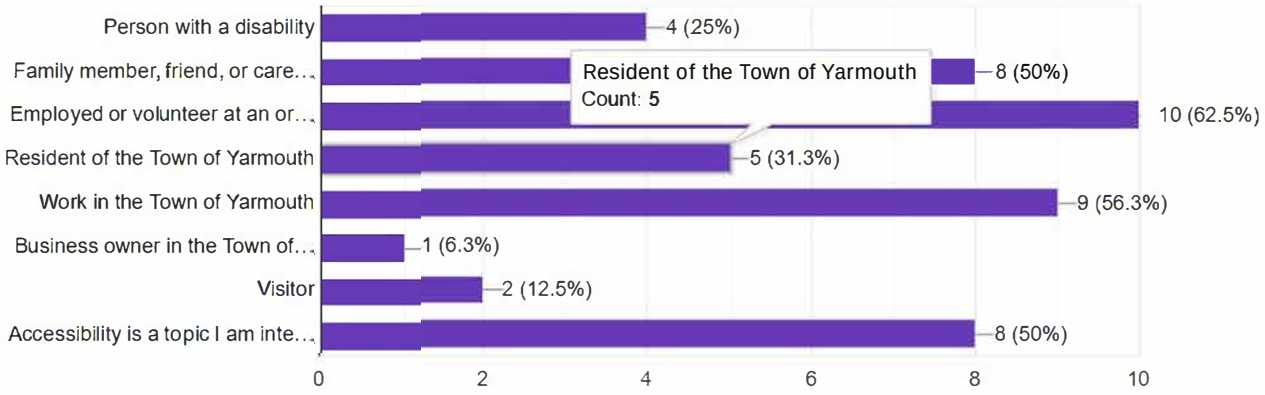
3) Issues around sidewalks - for example, cobbled sidewalk is difficult for wheelchair users and some sidewalks have breaks that create challenges.

4) SeeClickFix was mentioned as a way to report issues to the town. This tool could serve as an important tool for reporting accessibility issues.

5) Some participants voiced concerns around sidewalk clearing and snow removal.

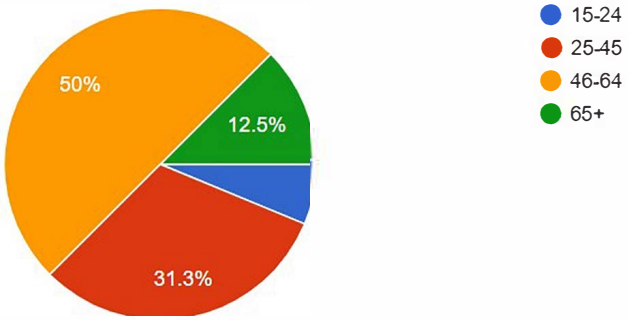
Please check all that apply to you.

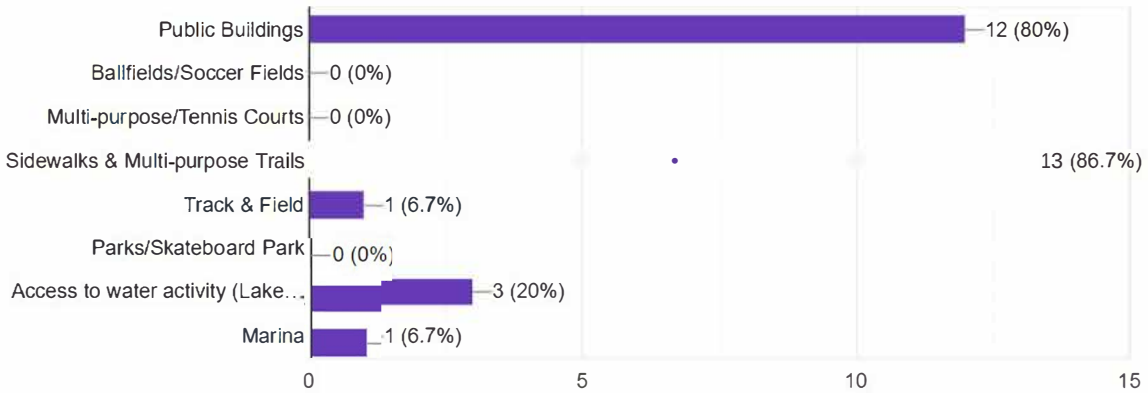
16 responses



What age group do you belong to? If filling this out on behalf of someone with a disability, please state their age?

16 responses



In your opinion, which of the following two destinations should be our first focus for improving accessibility?

15 responses